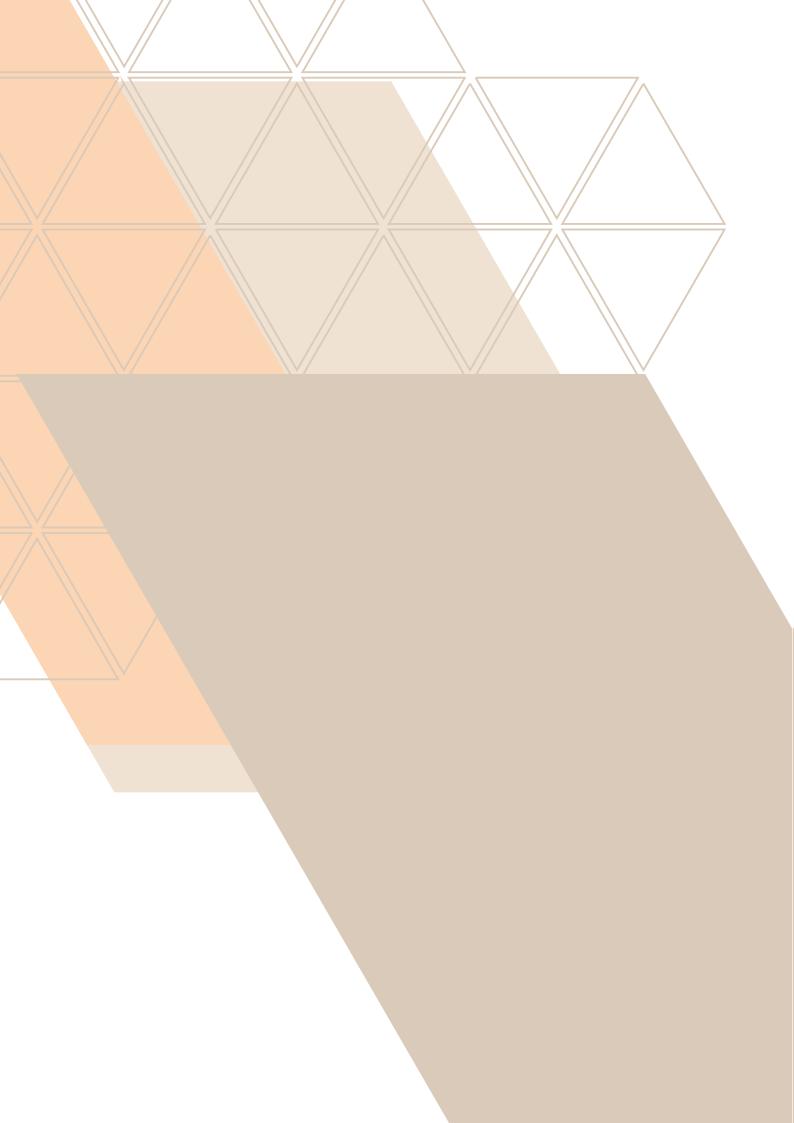


**STRATEGIC PLAN** FINANCIAL YEARS 2020/21 - 2024/25

C B E







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## **ACRONYMS AND ABBREVIATIONS**

| BE       | Built Environment  |
|----------|--|
| BEP/s    | Built Environment Profession/s                                   |
| BIM      | Building Information Modelling                                   |
| CBE      | Council for the Built Environment                                |
| CBEP     | Councils for the Built Environment Professions                   |
| CBE Act  | Council for the Built Environment Act (no 43 of 2000)            |
| DPWI     | Department of Public Works and Infrastructure                    |
| ENE      | Estimates of National Expenditure                                |
| 4IR      | Fourth Industrial Revolution                                     |
| ICT      | Information Communications Technology                            |
| юТ       | Internet of Things   |
| IT       | Information Technology   |
| ITIL     | Information Technology Infrastructure Library                    |
| King IV™ | King IV Report in Corporate Governance for South Africa          |
| Minister | Minister of Public Works and Infrastructure                      |
| MoU      | Memorandum of Understanding                                      |
| MTEF     | Medium Term Expenditure Framework                                |
| MTSF     | Medium Term Strategic Framework                                  |
| NDP      | National Development Plan  |
| NDPIP    | National Development Plan Implementation Plan                    |
| OSD      | Occupation Specific Dispensation                                 |
| PESTEL   | Political, Economic, Social, Technological, Environmental, Legal |
| PFMA     | Public Finance Management Act (no 29 of 1999)                    |
| SOE      | State-Owned Entities   |
| SWOT     | Strengths, Weaknesses, Opportunities, Threats                    |
|          |  |

#### COUNCILS FOR THE BUILT ENVIRONMENT PROFESSIONS (CBEP)

| SACAP  | South African Council for the Architectural Profession           |
|--|--|
| SACLAP   | South African Council for the Landscape Architectural Profession |
| ECSA   | Engineering Council of South Africa                              |
| SACPVP   | South African Council for the Property Valuers Profession        |
| <b>SACPCMP</b> South African Council for the Project and Construction Management Professions |  |
| SACQSP   | South African Council for the Quantity Surveying Profession      |

#### **CBE PROGRAMMES**

| Programme 1   | Administration                  |
|---|---------------------------------|
| Programme 2   | Transformation                  |
| Programme 3   | Skills and Capacity Development |
| Programme 4 Research and Advisory                     |                                 |
| Programme 5         Regulations and Public Protection |                                 |



#### 1. EXECUTIVE AUTHORITY STATEMENT

As the Executive Authority, I am pleased to present the Council for the Built Environment's (CBE) 2020/21–2024/25 Strategic Plan. The plan outlines the environment CBE works in, the results it will deliver, and how it will build its organisational capability over the sixth Administration. The CBE's outcomes are aligned with four of the national priorities, namely:

<u>Priority 1: Economic transformation and job creation:</u> The target of this outcome during the first financial year is to draft a broad based, long-term Transformation Strategy for the Built Environment. This all-inclusive strategy is required to ensure full participation of women, youth and persons with disabilities in shaping the Built Environment. Another target is a national Transformation Indaba and sector collaboration forums facilitated to discuss relevant issues of Built Environment Professionals entrusted with the delivery of infrastructure.

<u>Priority 2: Education, Skills and Health:</u> Infrastructure development needs a capable workforce to deliver lasting transformational change; in response to this, the CBE is required to deliver a throughput advisory report for the sector. This will be informed by a study on the supply and demand of critical skills for the Fourth Industrial Revolution (4IR) and for the future. The CBE will also reach out to rural areas to expose schools to Built Environment Professions as careers of choice for learners, with much focus on women and persons with disabilities.

<u>Priority 5: Social Cohesion and Safer Communities:</u> Public Interest in the Built Environment promoted and protected.

<u>Priority 6: Capable, Ethical and Developmental State:</u> Enhance sound governance for the councils within the Built Environment. The CBE will ensure that there is uniform application of policies by the six Councils for the Built Environment Professions (CBEP). The CBE, guided by the Department of Public Works and Infrastructure (DPWI), will facilitate Built Environment legislation reviews and updates. The CBE will establish partnerships with industry and members of the public to improve reporting of unethical practices by Built Environment practitioners.

Modern, reliable and sustainable public infrastructure is critically important to the country, and to South Africa. Our public infrastructure helps connect communities, drives our economy and keeps us healthy and safe. Given the fundamental role it plays in our daily lives, how we plan, design, build, operate and maintain these assets is vital. All development for human habitation requires services of the Built Environment Professions.

The CBE has a critically important policy agenda to deliver on behalf of DPWI and Government. By actively engaging with stakeholders, delivering evidence based policy advice, and ensuring that policies support the best use of available resources in the Built Environment, the CBE will enable DPWI's outcome of a transformed Built Environment. I, as the Executive Authority of the CBE have further tasked the Entity to develop a Position Paper, along with recommendations and implementable solutions of how to amend the Built Environment or other related policies, regulations or legislation on at least the following issues that are having an impact on the sustainability of infrastructure implementation:

- The way in which competition is addressed from a financial perspective and that is conflicting with setting a quality and safety standard where price becomes the only determining factor
- Constraints in the PFMA and MFMA as they relate to the construction industry and Built Environment, especially in relation to the long-term lifecycle of major infrastructure projects versus the three-year budget cycle
- The introduction of energy efficiency and green technologies into the Built Environment

To ensure the CBE and the six CBEP are well placed to deliver on their responsibilities, they will be strengthening our capability in the areas of strategic policy, data analysis, research, evidence and evaluation. This is a great opportunity to build on the passion, professionalism and commitment of our employees to forge a strong, agile and innovative multi-disciplinary team of Built Environment Professionals in-house to DPWI, with the assistance of the CBE.

I would like to thank the Council members, executive management, staff and everyone who continue to contribute to achieving CBE's vision expressed in this Strategic Plan.

de Lille Ms Patricia de Lille (MP

Minister of Public Works and Infrastructure



#### 2. ACCOUNTING AUTHORITY STATEMENT

In formulating our strategic outcome-oriented goals and compiling this Strategic Plan, the Council for the Built Environment (CBE) has been mindful to align with its mandate, the National Development Plan (NDP) 2030 and the government outcomes pertinent to the Built Environment sector. We have paid particularly close attention to the contribution we can make towards building the capability of the State, promoting active citizenry in the Built Environment, and protecting public interest.

While translating these high-level national and governmental goals into strategic objectives for the CBE, we again became aware of various pressing matters - viz. our access to the Built Environment Professionals and the public, limitations imposed on our mandate, and shortcomings in the legislation that governs our work.

The current limitations on the authority of the CBE should be revisited. For example, we are unable to compel the six Councils for the Built Environment Professions (CBEP) to respond to our requests for feedback on complaints within a reasonable period, sometimes resulting in delayed investigations for complaints lodged.

This Strategic Plan 2020/21 - 2024/25 sets out five main strategic goals for the next five years that will guide us to overcome the challenges outlined above. It describes how each unit in the organisation is expected to contribute to realising them.

As Chairperson of the CBE Council, and on behalf of my fellow Council members, we pledge to remain

focused on leading, regulating, advising and coordinating the professions and their councils to deliver the National Built Environment and Transformation Future of the industry and, ultimately, helping to secure the success of our country. We will continue support the Department of Public Works and Infrastructure in moving the Built Environment and South Africa forward.

Dr Sitsabo Dlamini Chairperson: CBE Council



#### 3. ACCOUNTING OFFICER STATEMENT

As per the applicable legislative requirement, the CBE has developed its 'new' strategic plan to align better to South Africa's newly elected sixth Administration, the National Development Plan, Sustainable Development Goals and the African Agenda 2063. This strategic plan details the Council for the Built Environment's (CBE) overall objectives and plans to deliver on its mandate over the next five years. The anticipated outcome is to improve the systems in South Africa's Built Environment Professions, provide a world-class Built Environment service to the public, and inculcate an accountable and responsive Built Environment system that has the confidence of the South African public.

Built Environment Professionals (BEPs) play a critical role in planning, developing, building and maintaining public infrastructure - whether it is water treatment facilities, bridges and roads, public transit, utilities and the electricity grid, Built Environment Professions play a part in all aspects of public infrastructure. Ultimately, the six Councils for the Built Environment Professions (CBEP) utilise their expertise, experience and knowledge to help create a safer, more sustainable, and prosperous future for South Africa.

While the work of engineers, architects, project and construction managers, quantity surveyors, landscape architects and property valuers take place largely in the background, its impact and importance are visible all around us.

BEPs have the knowledge to plan, design, assess, supervise, build, and maintain South Africa's infrastructure.

They are involved from the design concept, through to implementation and construction, ongoing operation, property valuation, landscape and maintenance, to decommissioning. Together, their work serves to plan and develop the best infrastructure for the South African public and the economy. Overall, the BEPs' know-how can help Government, municipalities and infrastructure owners prioritise and assess projects and Outcomes to maintain a high standard of infrastructure in South Africa, and ultimately protect the safety, health and economic prosperity of all South Africans.

A crucial element of reviewing the CBE's previous strategic plan was to assess whether the past objectives and goals pursued by the organisation had the desired impact on the Built Environment and the Built Environment Professions.

This plan details strategies to tackle issues that impede the CBE's ability to become a trusted, world-class service provider. These issues surfaced in the course of conducting business and through tools such as a SWOT<sup>1</sup> analysis (discussed in the Situational Analysis). Two main weaknesses on the lack of awareness plague the CBE – the first is that the CBE does not have public visibility (it is not a household name). Linked to this weakness is the lack of public awareness on the procedure of lodging complaints on issues related to BEPs who are guided by their codes of conduct. The complaints must generally be lodged and exhausted with the CBEP before escalated to the CBE.

The review paved the way for past Outcomes to be tweaked, expanded and revised to become fit-for-purpose. The outcome of the review required the CBE to view its mission, vision and associated Outcomes differently; and to design and structure itself fit-for-purpose so that it is better equipped to lead Government, the private sector and the public on issues pertaining to the Built Environment.

For any organisation to achieve its mandate and vision, it must develop and attract the relevant skills and competencies. To actualise the 'new' strategic plan, the CBE is to undergo organisational re-engineering, where officials will be trained to not only improve their competencies, but to perform their duties in a manner that will enable the organisation to be more effective, efficient and economical in pursuing its objectives. This process will ensure that the capacity of the organisation is utilised optimally where individuals are positioned to produce the best results. To this end, the CBE is reviewing its current business processes and practices to make quantum leaps in operational efficiency.

The CBE will develop and implement a CBE awareness strategy to draw together many disconnected strands to overcome fragmentation within the Built Environment sector. This will include an integrated, holistic picture of the Built Environment - what the sector is about, how it operates, its aims, objectives and benefits portfolio. This will go a long way in overcoming the perceived lack of understanding and awareness, whilst providing context and a unified language for how the whole Built Environment Professions system aligns and works. It will include an interface communications group - to allow for more integrated, 'joined-up' conversations across all Built Environment categories and coherent, timely responses to government policy. There is a growing

1 S=Strengths; W=Weaknesses; O=Opportunities; T=Threats

need for a coherent leadership interface to enable the Built Environment sector to speak with one voice. This will authentically represent and bring together all relevant sector stakeholders and constituencies towards common goals.

The strategic review comes at a time of low economic growth for the country, which subsequently means entities such as the CBE is susceptible to a reduced operational budget. In anticipation of reduced fiscal support from Government, the CBE will develop a funding strategy to pro-actively explore alternative funding streams to supplement a reduced income budget. The funds generated will assist the CBE to continue to fulfil its role in the Built Environment that meets the needs of all segments of society in an inclusive manner, whilst addressing some remaining apartheid legacies.

Infrastructure development needs a capable workforce to deliver lasting transformational change. For the CBE to embrace its role fully as leader of the Built Environment, it needs to endorse the Fourth Industrial Revolution (4IR) and embrace the efficiencies that come with operating seamlessly within the "Internet of Things" (IoT). This calls for the CBE to collaborate with relevant stakeholders to produce the requisite skills and rate of registered professionals to navigate the 'new' world brought on by the 4IR, while being mindful of addressing racial inequality in the Built Environment careers in a parallel process.

The CBE aims to improve skills, both within Government and the Built Environment sector. This strategy aims to improve Government's capacity and capability as a client, while helping the sector recruit and retain skilled employees. The Built Environment Skills Development Pipeline is a key focus area in the CBE's 'new' strategic plan. The CBE will therefore work closely with the Built Environment sector to develop a long-term, industry-led, integrated and sustainable vision: to join policy imperatives over five, 10 and 30 years to stabilise demand and supply needs.

The CBE's skills development Outcome focuses on the entire lifespan of Built Environment professionals from schooling through higher education, graduation and finally registering as professionals in their chosen category in the Built Environment. The CBE serves to monitor the progress of prospective professionals at key points in the Skills Pipeline, identify and provide active support to ensure that the number of graduates produced align with the needs of the country. To address the effects of globalisation, the skills development Outcome focuses on implementing measures that match and better the competencies of South African Built Environment Professionals to that of their international counterparts. In the process, these mechanisms will counter any skills drainage in the Built Environment. Memorandums of Understanding (MoUs) and Service Level Agreements (SLAs) are being formalised to cement mutually beneficial partnerships that are invaluable for our skills development initiatives.

Research and knowledge management will empower the CBE to adopt its position as the thought leader in the Built Environment. The research Outcome aims to set the research agenda for the Built Environment across the country and Africa, through partnerships with institutions of higher learning and think tanks. This creates the CBE as a repository of skills, knowledge and data for the Built Environment - to be shared, analysed,

interrogated and harnessed to steer the country in embracing the 4IR. The Built Environment Professions are vital to many areas of Government's policies; and the CBE will seek to ensure that Government and the public have access to impartial and independent expert advice to inform debate and guide good decision making regarding Built Environment issues.

The CBE is eager to foster international and global cooperation, particularly in strengthening links with the Southern African Development Community (SADC) and supporting other African countries who are bolstering their Built Environment Professions.

Transformation within the professions in the Built Environment has been slow on the uptake and will receive priority attention in the forthcoming planning cycle.

The final tenet of this 'new' CBE strategic plan is the ethic of good governance at the CBE and its six CBEP. The CBE will assist the six CBEP to practice sound governance principles when the need arises.

I would like to thank the CBE Council for their steadfast support and guidance in plotting the way in this strategic plan. I feel assured of the CBE's leadership and staff in their commitment to make this strategic plan a reality over the coming five years.

MMMALana

Ms Priscilla Mdlalose Chief Executive Officer

## **OFFICIAL SIGN-OFF**

It is hereby certified that this Strategic Plan

- was developed by the management of CBE under the guidance of Minister of Public Works and Infrastructure
- takes into account all the relevant policies, legislation and other mandates under the custodianship of the CBE
- accurately reflects the Impact, Outcomes and Outputs that the CBE will endeavour to achieve over the period 2020/21-2024/25

Ms Lindy Jansen van Vuuren

**Chief Financial Officer** 

Mr Mokgema Mongane

**Chief Operations Officer** 

MANdrana

Ms Priscilla Mdlalose

Chief Executive Officer

Dr Sitsabo Dlamini Chairperson: CBE Council

Approved by:

Ms Patricia de Lille (MP)

Minister of Public Works and Infrastructure



# PART A MANDATE



## 1. CONSTITUTIONAL MANDATE

The CBE operates under a legislative and constitutional mandate. In terms of section 195 of the Constitution of the Republic of South Africa Act 108 of 1996, *Public administration must be governed by the democratic values and principles enshrined in the Constitution, including the following principles:* 

- a. A high standard of professional ethics must be promoted and maintained.
- b. Efficient, economic and effective use of resources must be promoted.
- c. Public administration must be development-oriented.
- d. Services must be provided impartially, fairly, equitably and without bias.
- e. People's needs must be responded to, and the public must be encouraged to in policy-making.
- f. Public administration must be accountable.

#### **Legislative and Policy Mandates**

The scope of the CBE and councils for the professions in the Built Environment (BE) value chain is to regulate those Built Environment Professions (BEPs) which conceptualise, design, build, maintain and transfer social and economic infrastructure. The CBE executes its mandate from the Council for the Built Environment Act (no 43 of 2000) (the CBE Act), while also being mindful of the following legislations, regulations, policies and best practice guidelines to exercise good governance, ethical leadership and corporate citizenship. The CBE adopted a Compliance Policy and implements a compliance action plan for identified compliance obligations with quarterly disclosure.

#### Table 1: Key Legislation and Best Practices

| Short Title                   | Purpose   |
|-------------------------------|---|
| Republic of South Africa      | The Constitution is the supreme law of the land. No other law or        |
| Constitution, Act 108 of 1996 | government action can supersede the provisions of the Constitution.     |
| Consumer Protection Act 68 of | To promote a fair, accessible and sustainable marketplace for consumer  |
| 2008                          | products and services and for that purpose to establish national norms  |
|                               | and standards relating to consumer protection, to provide for improved  |
|                               | standards of consumer information, to prohibit certain unfair marketing |
|                               | and business practices, to promote responsible consumer behaviour,      |
|                               | to promote a consistent legislative and enforcement framework relating  |
|                               | to consumer transactions and agreements, to establish the National      |
|                               | Consumer Commission and to provide for related incidental matters.      |
| Construction Industry         | To provide for the establishment of the Construction Industry           |
| Development Board Act 38 of   | Development Board; to implement an integrated strategy for the          |
| 2000                          | reconstruction, growth and development of the construction industry and |
|                               | to provide for matters connected therewith.                             |

| Short Title  | Purpose   |
|--|---|
| Council for the Built<br>Environment Act 43 of 2000                  | To provide for the establishment of a juristic person to be known as<br>the Council for the Built Environment; to provide for the composition,<br>functions, powers, assets, rights, duties and financing of such a council;<br>and to provide for matters connected therewith.   |
| Architectural Profession Act 44<br>of 2000                           | To provide for the establishment of a juristic person to be known as the<br>South African Council for the Architectural Profession; to provide for the<br>registration of professionals, candidates and specified categories in the<br>architectural profession; to provide for the regulation of the relationship<br>between the South African Council for the Architectural Profession<br>and the Council for the Built Environment; and to provide for matters<br>connected therewith.   |
| Landscape Architectural<br>Professional Act 45 of 2000               | To provide for the establishment of a juristic person to be known as the<br>South African Council for the Landscape Architectural Profession; to<br>provide for the registration of professionals, candidates and specified<br>categories in the landscape architectural profession; to provide for the<br>regulation of the relationship between the South African Council for<br>the Landscape Architectural Profession and the Council for the Built<br>Environment; and to provide for matters connected therewith.   |
| Engineering Profession Act of<br>South Africa 46 of 2000             | To provide for the establishment of a juristic person to be known as the<br>Engineering Council of South Africa; to provide for the registration of<br>professionals, candidates and specified categories in the engineering<br>profession; to provide for the regulation of the relationship between<br>the Engineering Council of South Africa and the Council for the Built<br>Environment; and to provide for matters connected therewith.  |
| Property Valuers Profession Act<br>47 of 2000                        | To provide for the establishment of a juristic person to be known as the<br>South African Council for the Property Valuers Profession; to provide for<br>the registration of professionals, candidates and specified categories<br>in the property valuation profession; to provide for the regulation of the<br>relationship between the South African Council for the Property Valuers<br>Profession and the Council for the Built Environment; and to provide for<br>matters connected therewith.  |
| Project and Construction<br>Management Professions Act 48<br>of 2000 | To provide for the establishment of a juristic person to be known as the<br>South African Council for the Project and Construction Management<br>Professions; to provide for the registration of professionals, candidates<br>and specified categories in the project and construction management<br>professions; to provide for the regulation of the relationship between<br>the South African Council for the Project and Construction Management<br>Professions and the Council for the Built Environment; and to provide for<br>matters connected therewith. |
| Quantity Surveying Profession<br>Act 49 of 2000                      | To provide for the establishment of a juristic person to be known as the<br>South African Council for the Quantity Surveying Profession; to provide<br>for the registration of professionals, candidates and specified categories<br>in the quantity surveying profession; to provide for the regulation of<br>the relationship between the South African Council for the Quantity<br>Surveying Profession and the Council for the Built Environment; and to<br>provide for matters connected therewith.  |

| Short Title   | Purpose  |
|---|--|
| Public Finance Management Act                       | To regulate financial management in the national government; to ensure   |
| 1 of 1999   | that all revenue, expenditure, assets and liabilities of that government   |
|   | are managed efficiently and effectively; to provide for the responsibilities   |
|   | of persons entrusted with financial management in that government; and   |
| Skills Development Act 97 of                        | to provide for matters connected therewith.<br>To provide an institutional framework to devise and implement national,                                   |
| 1998  | sector and workplace strategies to develop and imprevent hational,   |
| 1990  | the South African workforce; to integrate those strategies within the  |
|   | National Qualifications Framework contemplated in the South African  |
|   | Qualifications Authority Act, 1995; to provide for learnerships that lead  |
|   | to recognised occupational qualifications; to provide for the financing  |
|   | of skills development by means of a levy-grant scheme and a National   |
|   | Skills Fund; to provide for and regulate employment services; and to   |
|   | provide for matters connected therewith.   |
| Employment Equity Act 55 of                         | To provide for employment equity and to provide for matters incidental   |
| 1998  | thereto.   |
| Promotion of Administrative                         | To give effect to the right to administrative action that is lawful,   |
| Justice Act 3 of 2000                               | reasonable and procedurally fair and to the right to written reasons for   |
|   | administrative action as contemplated in section 33 of the Constitution of   |
|   | the Republic of South Africa, 1996; and to provide for matters incidental  |
|   | thereto.   |
| Promotion of Access to                              | To give effect to the constitutional right of access to any information held   |
| Information Act 2 of 2000                           | by the State and any information that is held by another person and that<br>is required for the exercise or protection of any rights; and to provide for |
|   | matters connected therewith.   |
| Minimum Information Security                        | (1) Maximises the degree to which unclassified geographic information  |
| Standards   | from various sources can be made electronically compatible and   |
|   | accessible; and (2) Promotes the development of interoperable  |
|   | geographic information systems technologies that shall-:   |
|   | (a) allow widespread, low-cost use and sharing of geographic   |
|   | data by National, Provincial, local governments and state  |
|   | entities, and the public   |
|   | (b) enable the enhancement of services using geographic data   |
| Occupational Health and Safety                      | The Occupational Health and Safety Act aims to provide for the health  |
| Act 85 of 1993                                      | and safety of persons at work and for the health and safety of persons   |
|   | in connection with the activities of persons at work and to establish an   |
|   | advisory council for occupational health and safety.   |
| National Treasury Regulations                       | These regulations, issued regularly by National Treasury, are applicable   |
| National Arabivas of South                          | to all public entities listed on Schedules 2, 3B and 3D.   |
| National Archives of South<br>Africa Act 43 of 1996 | To provide for a National Archives; the proper management and care of the records of governmental bodies; and the preservation and use                   |
|   | of a national archival heritage; and to provide for matters connected  |
|   | therewith.   |
| King IV Report <sup>™</sup> on Corporate            | Ethical and effective leadership is at the heart of King IV <sup>™</sup> . The 17 basic  |
| •   |  |
| Governance for South Africa                         | principles are universally applicable to all organisations, and all are  |

## 2. LEGISLATIVE AND POLICY MANDATES

#### **Legislative Mandates**

The CBE is a Schedule 3A Public Entity as per the Public Finance Management Act, Act 29 of 1999 (PFMA). The CBE is a statutory body that has been in existence since the enactment of the Council for the Built Environment Act No. 43 of 2000. It is an entity of the National Department of Public Works and Infrastructure. The CBE is essentially responsible for regulating the following Councils for the Built Environment Professions in South Africa – the South African Council for the Architectural Profession (SACAP), South African Council for the Landscape Architectural Profession (SACLAP), Engineering Council of South Africa (ECSA), South African Council for the Property Valuers Profession (SACPVP), South African Council for the Project and Construction Management Professions (SACPCMP), and the South African Council for the Quantity Surveying Profession (SACQSP).

The objectives of the CBE as outlined in section 3 of the CBE Act are to:

- a. Promote and protect the interest of the public in the built environment;
- b. Promote and maintain a sustainable built environment and natural environment;
- c. Promote ongoing human resources development in the built environment;
- d. Facilitate participation by the built environment professions in integrated development in the context of national goals;
- e. Promote appropriate standards of health, safety and environmental protection within the built environment;
- f. Promote sound governance of the built environment professions;
- *g.* Promote liaison in the field of training in the Republic and elsewhere and to promote the standards of such training in the Republic;
- h. Serve as a forum where the built environment professions can discuss relevant issues
  - I. required qualifications;
  - II. standards of education;
  - III. training and competence;
  - IV. promotion of professional status; and
  - V. legislation impacting on the built environment; and
  - VI. Ensure uniform application of norms and guidelines set by the councils for the professions throughout the built environment.

#### Functions, Powers and Duties of the Council (section 4 of the CBE Act)

The Council may:

- a. Advise Government on any matter falling within the scope of the built environment, including resource utilisation, socio-economic development, public health and safety and the environment, and for this purpose carry out such investigations as it or the relevant Minister deems necessary;
- b. Communicate to the Minister<sup>2</sup> information on matters of public importance acquired by the council in the course of the performance of its functions under this Act;
- c. Make recommendations to the Minister on the composition, functions, assets, rights, employees or financing of the council;
- d. Advise the Minister with regard to the amendment of this Act, if necessary, in order to support the norms and values of the built environment professions;
- e. Facilitate inter-ministerial co-operation concerning issues relating to the built environment;
- f. Provide advice and consultation on national policy that could impact on the built environment, human resource development in relation to the built environment professions, and the recognition of new professions;
- g. Comment, if necessary, on all proposed legislation impacting on health and safety in the built environment;
- h. Direct communication from the Minister or the relevant Minister to the councils for the professions;
- *i.* Advise the councils for the professions on matters of national importance where the needs of the State, as communicated to the council through the relevant Minister, require joint and co-ordinated action by the built environment professions;
- j. Coordinate the establishment of mechanisms for professionals to gain international recognition;
- k. Ensure the consistent application of policy by the councils for the professions with regard to:
  - I. Accreditation;
  - II. The registration of different categories of registered persons;
  - III. Key elements of competence testing of registered persons;
  - IV. Codes of conduct to be prescribed by the councils for the professions;
  - V. the principles upon which the councils for the professions must base the determination of fees which registered persons are entitled to charge in terms of any of the professions' Acts, and in accordance with any legislation relating to the promotion of competition;
  - VI. Standards of health, safety and environmental protection within the built environment;
  - VII. The recognition of voluntary associations for the built environment professions, by approving the framework for that recognition submitted by the councils for the professions, taking due cognisance of the characteristics of each built environment profession;
- I. Investigate or initiate investigations into matters pertaining to its functions and policies with regard to the built environment and, if necessary, recommend legislation in this regard;
- *m.* Act as an appeal body with regard to matters referred to it in terms of the law regulating the built environment professions;

<sup>2</sup> Minister of Public Works and Infrastructure

- n. In consultation with councils for the professions, obtain recognition for the councils for the professions as bodies responsible for the establishment of education and training standards in terms of the South African Qualifications Authority Act, 1995 (Act No. 58 of 1995);
- o. Ensure the consistent application of policy throughout the built environment by encouraging coordination between the councils for the professions;
- *p.* Promote coordination between the Council on Higher Education and the councils for the professions in relation to the accreditation of education institutions;
- q. Liaise with the Competition Commission, established in terms of the Competition Act, 1998 (Act No. 89 of 1998), on behalf of the councils for the professions regarding the identification of work for the built environment professions;
- *r.* Review fees published by the councils for the professions to ensure the consistent application of the principles regarding such fees;
- s. Charge:
  - *I.* Membership fees in the prescribed manner from the councils for the professions, calculated pro rata to the number of persons registered with that council;
  - II. Fees payable for appeals in terms of section 21; and
  - III. Any other fee it considers necessary;
- t. Institute legal proceedings to recover all outstanding membership fees payable under this Act;
- u. Consider proposals from the councils for the professions with regard to the determination of policy contemplated in paragraph (k);
- v. Receive and assimilate the annual reports of the councils for the professions and submit a summary to the Minister;
- w. Purchase, hire or otherwise acquire or dispose of property, borrow money on the security of the assets of the council or accept and administer any trust or donation;
- *x.* Subject to this Act, approve standing orders for the regulation of its proceedings and of all other matters relating to the management, powers and duties of the council;
- y. Perform such functions as may be prescribed; and
- *z.* Generally, do all such things as the council deems necessary or expedient to achieve the objectives of this Act.

The CBE Act grants the CBE powers and functions that can be grouped into seven broad roles:

| Table 2: The CBE's L | egislative Powers and Functions |
|----------------------|---------------------------------|
|----------------------|---------------------------------|

| Role            | Description (and related provisions)   |
|-----------------|--|
| Policy advocate | <ul> <li>advise government (4a,d,f,g,)</li> <li>communicate matters of public importance to the Minister (4b)</li> <li>facilitate inter-ministerial co-operation (4e)</li> <li>undertake investigations that can lead to policy and legislative change (4l)</li> </ul> |
| Emissary        | <ul> <li>direct communications from the Minister to the CBEP (4h)</li> <li>Advising CBEP on matters of National Importance (4i)</li> </ul>   |
| Overseer        | <ul> <li>ensure the consistent application of policy with respect to the<br/>CBEP core mandates (4k,o,u)</li> <li>review fees and charges (4r,s)</li> <li>receive and review reports from the CBEP (4v)</li> </ul>   |
| Appeal body     | act as an appeal body (4m)   |
| Co-ordinator    | <ul> <li>co-ordinate the establishment of mechanisms for professionals to gain international recognition (4j)</li> <li>promoting co-ordination between the Council on Higher Education and the CBEP with respect to accreditation (4p)</li> </ul>                      |
| Negotiator      | <ul> <li>liaise with the Competition Commission with respect to the identification of work (4q)</li> <li>obtain recognition of councils with regard to establishing education and training standards (4n)</li> </ul>   |
| Initiator       | <ul> <li>do whatever necessary or expedient to achieve the Act's<br/>objectives (4z)</li> </ul>  |

#### **Policy Mandates**

The following delegations of authority are implemented within the CBE:

- I. procurement delegations
- II. financial delegations
- III. legal and contracting delegations
- IV. human resource management delegations

#### 3. INSTITUTIONAL POLICIES AND STRATEGIES OVER THE FIVE-YEAR PLANNING PERIOD

The key priorities of the CBE will be on the five strategic areas outlined below:

- I. CBE Business Value Re-engineering
- II. Transformation
- III. Skill and Capacity Development
- IV. Research and Advisory Role
- V. Regulation and Public Protection

#### 4. LEGISLATIVE REVISIONS

No legislative revisions have been made to date, however the Ministry of Public Works gazetted the Built Environment Professional (BEP) Policy Review, proposing amendments of the statutory regulatory framework of the BEPs, for public comment in May 2013.

#### 5. RELEVANT COURT RULINGS

The CBE has not been the subject of any court rulings.

### 6. ACCOUNTABILITY STRUCTURES

The CBE has accountability structures that direct, manage and hold the organisation accountable. These are based on the CBE Act, the Public Finance Management Amendment Act (PFMA) (Act 29 of 1999), and the National Treasury Reporting Framework. In addition, the CBE subscribes to the requirements of the King IV<sup>™</sup> Report on Corporate Governance for South Africa (King IV<sup>™</sup>). Parliament, through the Parliamentary Portfolio Committee (PPC) on Public Works and Infrastructure of the National Assembly, maintains high-level oversight of the entity, while the Executive Authority (the Minister of Department of Public Works and Infrastructure) and the Accounting Authority (the CBE Council) are accountable for the entity.

#### 7. DESCRIPTION OF AND APPROACH TO THE STRATEGIC PLANNING PROCESS

This Strategic Plan was guided by the "Revised Framework for Strategic Plans and Annual Performance Plans" issued by the Department of Planning, Monitoring and Evaluation. This revised approach focuses on Results Based Planning and linking of CBE's Outcomes to the National Development Plan (NDP) five-year implementation plan.

The CBE held a strategic planning session on meeting on 25 and 26 June 2019. On 01 July 2019, the CBE Management and staff considered the work done at the strategic planning session.

The organisation reviewed its strategic, operational, risk, financial and human resource performance against targets in the strategic plan for the past four years as follows:

- I. overall organisational performance against targets in the work Outcome for the past four years
- II. present performance against strategic and Outcome; identified lessons learnt, areas of under-performance as well as areas of excellence which can be taken forward to influence future strategies
- III. effectiveness of the organisational value chain (current process/system) to identify the areas that require improvement, innovation or change

The information gathered during the strategy review assisted the CBE to converge challenges in the internal and external environment to analyse and interpret the strategic shift required to operate in what will eventually become a part commercially driven state owned entity (SOE). The CBE identified key stakeholders at national level.

An external analysis (PESTEL)<sup>3</sup> was conducted to better understand those elements in the external environment that have changed or is changing, that will have an impact on the future of the organisation. A SWOT analysis highlighted the strengths and weaknesses in the internal environment and the opportunities and threats in the external environment that enable the organisation. The PESTEL and SWOT analyses enabled the organisation to identify the strategic drivers for change, the barriers to change and what supports change in the next five years and beyond.

<sup>3</sup> P=Political; E=Economical; S=Social; T=Technological; E=Environmental; L=Legal

## 8. ALIGNMENT TO DPWI OUTCOMES AND NDP PRIORITIES

The Department of Planning, Monitoring and Evaluation has outlined Priorities to drive the planning and implementation of strategic plans over the 2020/21-2024/25 (NDP Five-Year Implementation Plan - NDPIP) period. During this MTSF period, the CBE will have contributed to and reported on the following Outcomes:

| NDP Priorities                            | NDPIP Outcomes                | DPWI Outcomes   |    | CBE Outcomes   |
|---|-------------------------------|---|----|--|
|   |                               | Public works<br><u>&amp; infrastructure</u><br>Department:<br>Public Works and Infrastructure<br>REPUBLIC OF SOUTH AFRICA |    | C B E<br>C B B E<br>C B B B<br>C B B B B<br>C B B B B<br>C B B B B B |
| Priority 6: A                             | Ethical, efficient            | A Resilient, Ethical  | 1. | Optimum Functioning  |
| Capable, Ethical and                      | operations and effective      | and Capable DPWI  |    | CBE  |
| Developmental State                       | accountability mechanisms     |   |    |  |
| Priority 1: Economic                      | Increased ownership and       | Transformed Built   | 2. | Transformed Built  |
| Transformation and Job                    | participation by historically | Environment   |    | Environment  |
| Creation                                  | disadvantaged individuals     |   |    |  |
| Priority 2: Education,                    | Improved education,           | Transformed Built   | 3. | Skilled Built  |
| Skills and Health                         | training and innovation       | Environment   |    | Environment  |
|   | Improved employability        |   |    | Professionals  |
|   | of youth through skills       |   |    |  |
|   | training                      |   |    |  |
| Priority 6: A                             | Ethical, efficient            | A Resilient, Ethical  | 4. | Informed decision-   |
| Capable, Ethical and                      | operations and effective      | and Capable DPWI  |    | making which impacts   |
| Developmental State                       | accountability mechanisms     |   |    | the current and  |
|   |                               |   |    | future operational   |
|   |                               |   |    | requirements of the  |
|   |                               | A Desiliant Ethical   | -  | industry   |
| Priority 6: A                             | Ethical, efficient            | A Resilient, Ethical  | 5. | Public interest in the   |
| Capable, Ethical and                      | operations and effective      | and Capable DPWI  |    | Built Environment  |
| Developmental State<br>Priority 5: Social | accountability mechanisms     |   |    | promoted and   |
| cohesion and safe                         |                               |   |    | protected  |
| communities                               |                               |   |    |  |
| communities                               |                               |   |    |  |

#### Table 3: Alignment to DPWI, NDP Priorities and NDPIP Outcomes

# PART B STRATEGIC FOCUS



## **CORE IDEOLOGY OF THE CBE**

The CBE's approach was to first review its Mission (Purpose = legislative mandate = reason for existence) and then its Vision (what we target to achieve). Mission  $\rightarrow$  Vision  $\rightarrow$  gives rise to its Brand Promise as to the overall outcome and impact that the CBE commits to its customers and stakeholders. The CBE's 'Values' deliver on its Brand Promise. Collectively, this refers to the CBE's "Core Ideology".

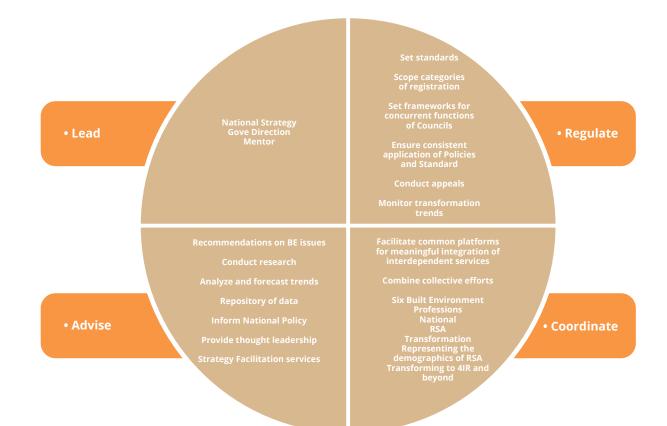
#### 1. VISION

#### An intelligent, inclusive, adaptive and thriving Built Environment by 2035

|    | Intelligent                     |    | Inclusive             |    | Adaptive  |    | Thriving            |
|----|---------------------------------|----|-----------------------|----|-----------|----|---------------------|
| 1. | Well informed                   | 1. | Accounts for and is   | 1. | Agile     | 1. | Consistently        |
| 2. | At the forefront of technology  |    | representative of all | 2. | Versatile |    | successful          |
| 3. | Ahead of the "curve"            |    | social groups and     | 3. | Quick to  | 2. | Economically viable |
| 4. | Future mind-set                 |    | economic sectors      |    | respond   | 3. | Socially beneficial |
| 5. | Smart people                    |    |                       |    |           |    |                     |
| 6. | Globally competitive skills set |    |                       |    |           |    |                     |

#### 2. MISSION

To lead, regulate, advise and coordinate professions and their councils to meet the National Built Environment and Transformation Future of the industry



## 3. VALUES

Quality is non-negotiable Professionalism in all that we do Future orientated All-round inclusiveness

#### 4. BRAND PROMISE

**Building South Africa's future** 

#### 5. SITUATIONAL ANALYSIS

#### 5.1 External Environment

The CBE assessed developmental and operational challenges, in both the internal and external environments, to inform its Strategic Plan. Strengths and weaknesses as well as opportunities and threats were scanned, within the realm of existing policy, political, economic, social, technological, environmental and legal frameworks. Given its role in the Built Environment, developments in the sector impacts and influences the CBE at the sectoral level. Since preparation of the last strategic plan, the South African Built Environment has experienced significant change and upheaval, leaving its mark on the sector to shape priorities for the immediate future.

A PESTEL analysis is essential for the CBE to align itself with the political, economic, social, technological and environmental factors prevailing in the external environment. The changes are explained in terms of how they will affect the CBE's performance.

#### Economy

According to Trading Economics<sup>4</sup> report, the Gross Domestic Product from the construction sector in South Africa decreased to R106790.38 million in the first quarter of 2019 from R107396.44 million in the fourth quarter of 2018. Figure 1 shows the economic trends in construction since 2016. Statistics South Africa reports that the construction sector shed around 142,000 jobs in the first quarter of 2019. While the sector still employs over 8% of the country's labour force and construction output accounts for around 4% of gross domestic product, it is reported that the sector is under significant pressure as spending on infrastructure has declined<sup>5</sup>. There has also been a growing frustration within the industry because of the site invasions and violence associated with this action.

4 https://tradingeconomics.com/south-africa/gdp

<sup>5</sup> South Africa Construction Industry Report 2019 - ResearchAndMarkets.com

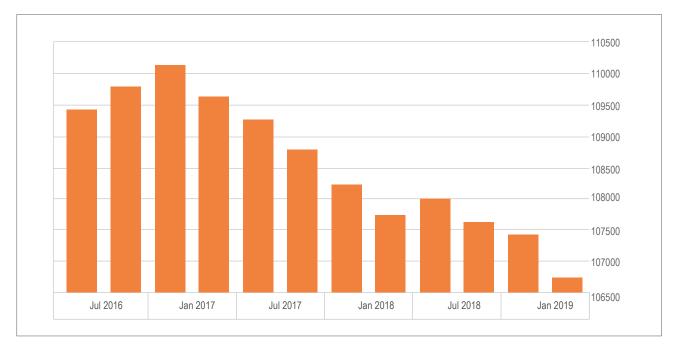


Figure 1: Gross Domestic Product from the construction sector in South Africa

Finance Minister Tito Mboweni, in his 2019 Budget Speech, outlined budget allocation for government priority areas which include improving the education system and developing the skills that we need as a country. There is a budget of over R30 billion for building new schools and for maintaining schooling infrastructure. He allocated an additional R2.8 billion for the School Infrastructure Backlogs grant to replace pit latrines at over 2 400 schools. The delivery of these school infrastructure projects requires registered professionals who could be held accountable by their professional bodies.

Government has set aside funding for housing infrastructure. R14.7 billion over the two outer years has been reprioritised to two new conditional grants for informal settlements upgrading which will enable these households to have access to basic amenities. Built Environment Professionals are central in ensuring that these housing projects are delivered within their allocated budgets. These projects would provide a platform for innovations in the construction industry.

There is an allocation of R3.5 billion over the next three years to improve non-toll roads. Registered Built Environment Professionals are well equipped to deliver such projects to support the economic infrastructure of the country. The negative social and economic impact of apartheid spatial planning continue to be a snare for South Africa to the present day. President Cyril Ramaphosa has launched the district development model to fast track service delivery, Built Environment Professionals with their much needed skills should be driving this Presidential initiative to redress inequalities of the past.

The World Bank report<sup>6</sup> (March 28, 2019) highlights that although South Africa has made considerable strides toward improving the wellbeing of its citizens since its transition to democracy in the mid-1990s, progress is

6 https://www.worldbank.org/en/about/annual-report

slowing down. The report notes that unemployment remains a key challenge, standing at 27.1% in the fourth quarter of 2018. The youth unemployment rate is around 54.7%.

The World Bank report shows that inequality remains high, perpetuated by a legacy of exclusion and the nature of economic growth, which is not pro-poor and does not generate sufficient jobs. These inequalities are passed down from generation to generation with little change in inequality over time. It is noted that not only does South Africa lag behind its peers on levels of inequality and poverty, it also lags behind on the inclusiveness of consumption growth.

### Technology

Modern technology is vital to satisfy the criteria of a changing environment, sustainability and energy security. The importance of Information Communications Technology (ICT) in the infrastructure sector increased, especially with Building Information Modelling (BIM) technology presenting a single platform for capturing and utilising knowledge of assets to improve efficiency and safety visualisation. The following are types of construction technologies impacting the industry: Mobile Technology; Drones; Building Information Monitoring (BIM); Virtual Reality and Wearables; 3D Printing and Artificial Intelligence. The ever-changing knowledge require training institutions to continuously upgrade the curriculum to prepare the graduates for the demands of the industry. The CBE has a mandate to promote ongoing human development, therefore it will engage relevant educational institutions and professional bodies to ensure that their curriculum is aligned with these modern technologies.

### Legal

The Built Environment operates within a legislated environment but there are gaps in terms of enforcement powers. The CBEP have codes of conduct in place to hold registered professionals accountable; however, there is a large number of unregistered practicing individuals who are not accountable to the sector. The CBE Act impels the CBE to, after consultation with the Competition Commission (CC) and in consultation with the CBEP, identify the scope of work for each category of registration (section 20 of the CBE Act). Practicing persons are expected to perform their work in line with their competencies as confirmed by the relevant councils. There are companies and state owned entities who are satisfied by employing one or few registered persons who will sign off the work done by unregistered persons. Such employers do not enforce all their Built Environment graduates to be registered, with comfortable salaries some do not see reasons to become registered practitioners. This compromises the enforcement of the code of conduct and the practitioners who are like drivers without valid driver's license. Registered professionals in the public sector have challenges with policies such as the Occupation Specific Dispensation (OSD). The OSD was introduced through the adoption of a collective agreement (i.e. Resolution 1 of 2007) within the framework of the Public Service Coordinating Bargaining Council (PSCBC). The Occupation Specific Dispensation (post and salary structures) for Engineers and related occupations is applicable to employees who are appointed in terms of the Public Service Act, 1994. This policy has been identified as a stumbling block in retaining registered professionals in the public sector especially in the Built Environment. The Landscape Architectural Profession is currently excluded from the OSD.

Construction health and safety remains a priority for the sector. The Department of Employment and Labour is the custodian of the National Construction Regulations 2014. In 2012 the Department of Labour, the South African Council for the Project and Construction Management Professions (SACPCMP), the CBE and other stakeholders signed a Construction Health and Safety Accord as part of an effort to improve the status of occupational health and safety in the construction sector in South Africa. There is a currently a working partnership with the Department to monitor health and safety practices in construction.

The Construction Industry Development Board (cidb) Act No. 38 of 2000 mandates the cidb to determine and establish best practice that promotes, amongst others, positive safety, health and environmental outcomes. The cidb Act also mandates the cidb to establish a Best Practice Contractor Recognition Scheme. This requires the CBE to work closely with the cidb to ensure that registered professionals comply with these best practices.

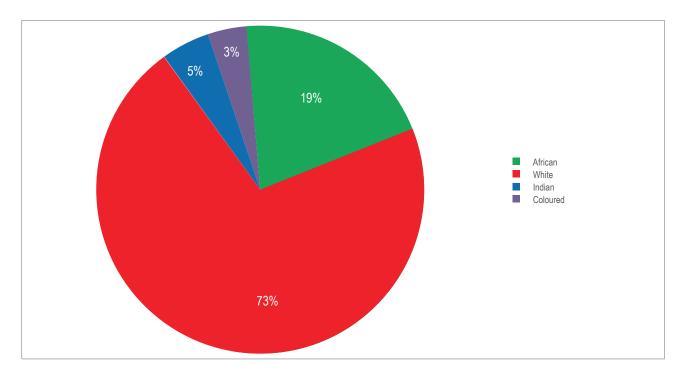
There is a need to review the legislation of the six CBEP and CBE to align it with the changes and evolution experienced in the industry.

### Overview of the demographic data of the six Built Environment Professions

The information below reflects the registration numbers of candidates and professionals within the six CBEP as reported to the CBE. This baseline information is critical to measure the impact of the transformation initiatives that will be supported by CBE and CBEP in the next five years. The key indicators include the increase in the number of registered persons from the designated groups and their participation in the economy of the country.

# **REGISTERED PROFESSIONALS**

Overall percentage of Registered Candidates and Professionals in the six CBEP



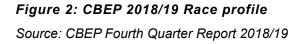
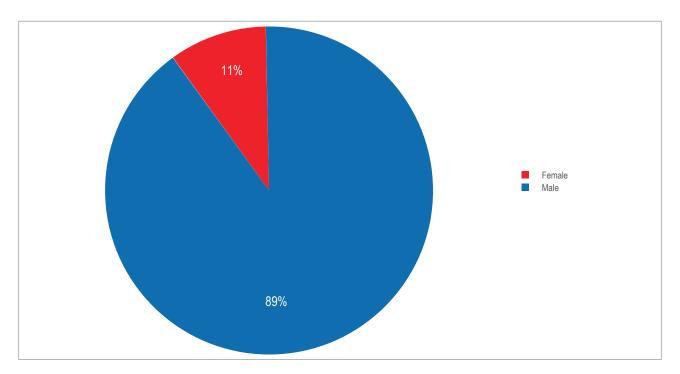


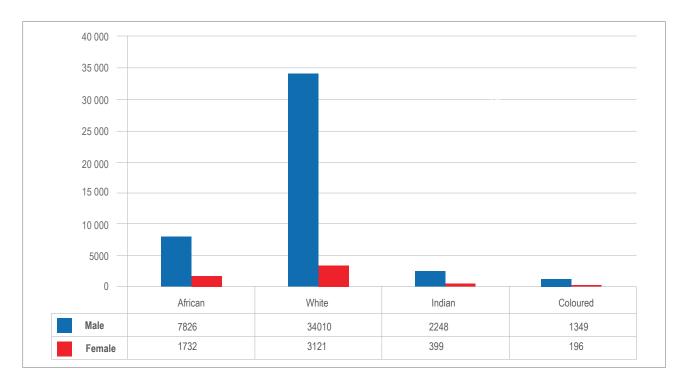
Figure 2 demonstrates that by the end of the 2018/19 financial year, the white population group is the most prominent race in the BEPs, accounting for more than 70% of registered persons across the six professions. The African population group is a distant second, accounting for only 19% of BEPs followed by the Indian and coloured population groups, which account for 5% and 3% of the BEPs respectively. The BEPs can better understand and, therefore, protect public interest, if they are representative of the demographics of the South African public.

### **Gender Profile of the six CBEP**



### Figure 3: CBEP 2018/19 Gender profile Source: CBEP Fourth Quarter Report 2018/19

Figure 3 illustrates that the CBEP membership is male dominated. By the end of the 2018/19 financial year, 89% of the individuals registered with the CBEP were male. Women make up more than half of the South Africa's population; however, they are significantly under represented in the Built Environment Professions - only 11% of registered persons are women. This demonstrates the need to implement further mechanisms to offer females the correct assistance and support to ensure their representation in the BEPs improves significantly. Enhancing the participation and leadership of women in the technically skilled workforce will generate a greater positive impact on our knowledge-based, technological and highly competitive global economy.

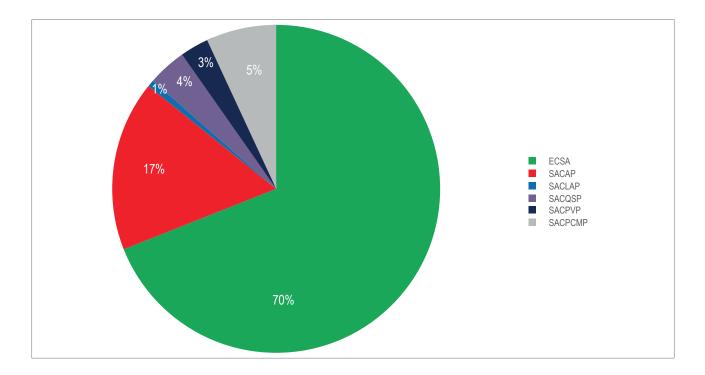


### Number of registered professionals by Gender and Race

### Figure 4: CBEP 2018/19 Gender and Race profile

Source: CBEP Fourth Quarter Report 2018/19

Figure 4 compares the number of professionals registered with the CBEP according to their gender and race. It is evident that white males comprise the bulk of the registered professionals accounting for 34 010, followed by African males at 7 826 and white females at 3 121. Indian and coloured women are the least prominent groups in the CBEP membership.



### Figure 5: CBEP 2018/19 composition

Source: CBEP Fourth Quarter Report 2018/19

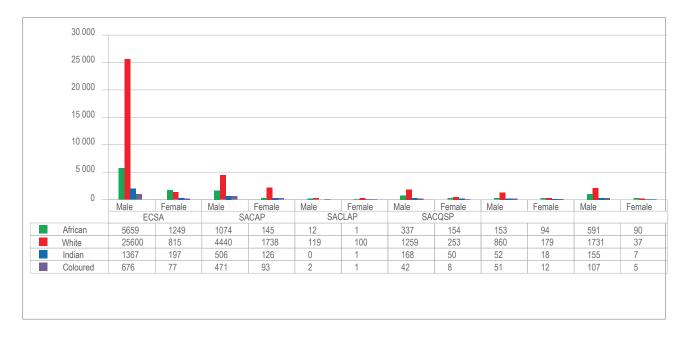
Figure 5 demonstrates the percentage distribution of professionals across the six CBEP by the end of the 2018/19 financial year:

ECSA 70%

SACAP 17%

SACPCMP 5%

The remaining three CBEP - SACLAP, SACQSP and SACPVP - combined, made up less than 10% of registered professionals in the CBEP.

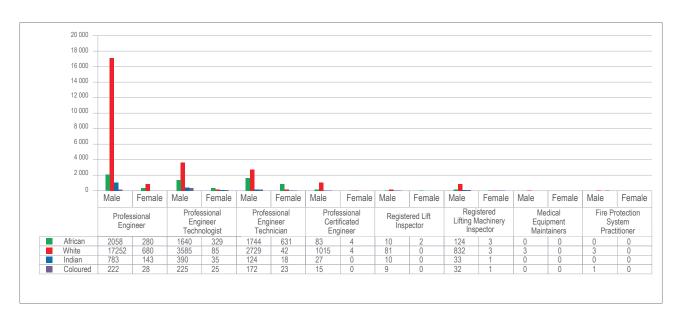


# Figure 6: CBEP 2018/19 Comparison per Gender, Race and Profession

Source: CBEP Fourth Quarter Report 2018/19

Figure 6 compares the demographic composition of each of the six professions by gender and race as at the end of the 2018/19 financial year. At ECSA, white males made up the bulk of registered professionals, followed by African males. These statistics mirror the demographic contained in Figure 6 and emphasise ECSA's dominance in the CBEP, from a purely demographic perspective. Therefore, any significant change in the demographic composition of registered professionals in the CBEP should, by default, reflect a change in the demographic makeup of ECSA.

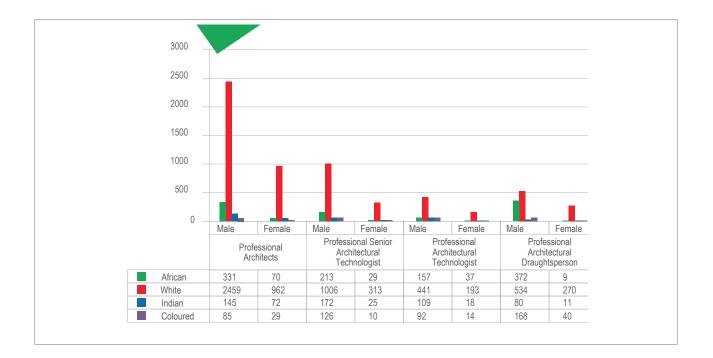
Figure 6 demonstrates that there is an opportunity to improve performance regarding registration in the other CBEP. As noted, the contribution of SACLAP, SACQSP and SACPVP to the number of registered professions in the Built Environment is relatively low compared to those of ECSA and SACAP, presenting an opportunity to not only increase the number of registered professionals in those fields but to do so in a manner that promotes representation and equality.



### Number of Registered Professionals by Council and Registration Category

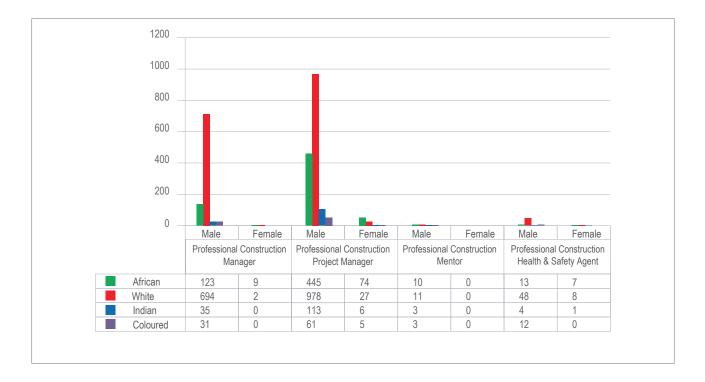
*Figure 7: ECSA 2018/19 Professionals per Gender, Race and Category Source: ECSA Fourth Quarter Report 2018/19* 

Figure 7 compares the number of registered engineers across the categories of race, gender and categories recognised by ECSA as at the end of the 2018/19 financial year. It is evident that white males account for the largest number of registered professionals across categories recognised by ECSA. All South Africans should have equal opportunity into engineering; however, accessibility and feasibility are not the same for all demographics - largely due to systemic barriers that disproportionately impact underrepresented groups. This inequality in access to engineering careers by other demographic groups in the country could lie in factors such as the Apartheid legacy. Nonetheless, it highlights the need for intervention to develop a more representative workforce in the engineering space.



*Figure 8: SACAP 2018/19 Professionals per Gender, Race and Category Source: SACAP Fourth Quarter Report 2018/19* 

Figure 8 compares SACAP's number of registered professionals by race, gender and across categories. SACAP's registered architects are largely whites - males make up the bulk of registered professions followed by females. Although the other demographic groups are present and accounted for, their numbers are marginal and do not significantly reflect the South African population.



*Figure 9: SACPCMP 2018/19 Professionals per Gender, Race and Category Source: SACPCMP Fourth Quarter Report 2018/19* 

Figure 9 compares the SACPCMP's number of registered professionals by gender, race and category by the end of the 2018/19 financial year. White males are the most dominant group across all of the categories recognised by the SACPCMP; even more unsettling was the under-representation of women across the categories. Figure 9 reveals this profession as a white male dominated space. It also illustrates that registered professionals are concentrated in the Professional Construction Manager and Professional Construction Project Manager categories, whilst the Professional Construction Mentor and Professional Construction Health and Safety Agents categories remain well below these.

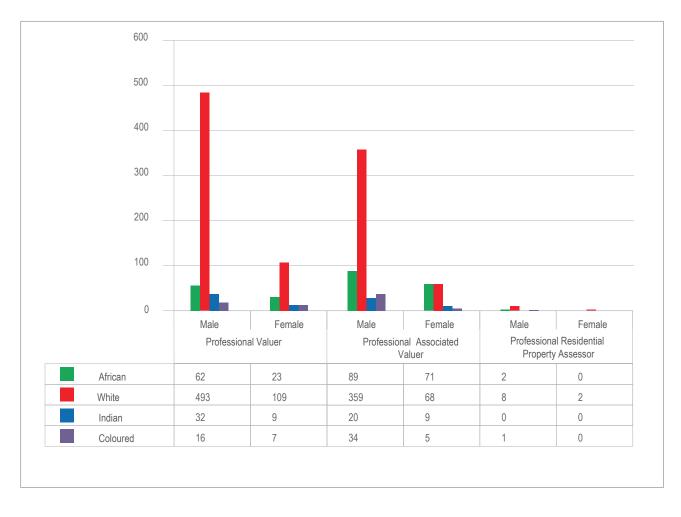




Figure 10 compares the SACPVP's number of registered professionals across gender, race and category by the end of the 2018/19 financial year. It is evident that white males account for the largest group of registered individuals across the three categories, followed by white females - alluding to white dominance in this profession. Single Residential Property Assessor has the least number of registered professionals, whilst Professional Valuer had the greatest number of registered individuals of the three categories. It is noted that there are more female Africans than whites in the category of Professional Associated Valuer.

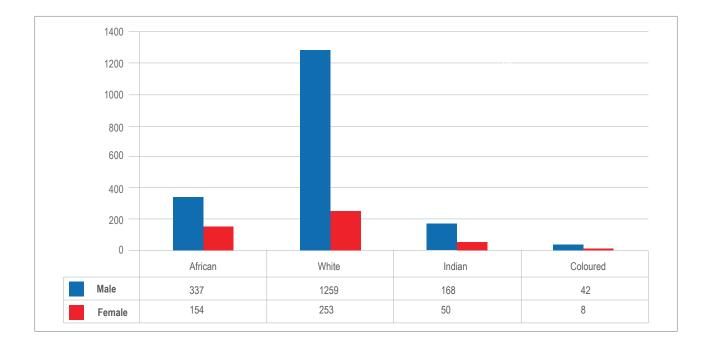


Figure 11: SACQSP 2018/19 Professionals per Gender and Race Source: SACQSP Fourth Quarter Report 2018/19

Figure 11 shows SACQSP's number of registered professionals by race and gender. White males make up 1 259 registered professionals, followed by African males at 337 and white females at 253. As with most of the Built Environment Professions, the numbers of the Indian and coloured population groups indicate underrepresentation in this profession.

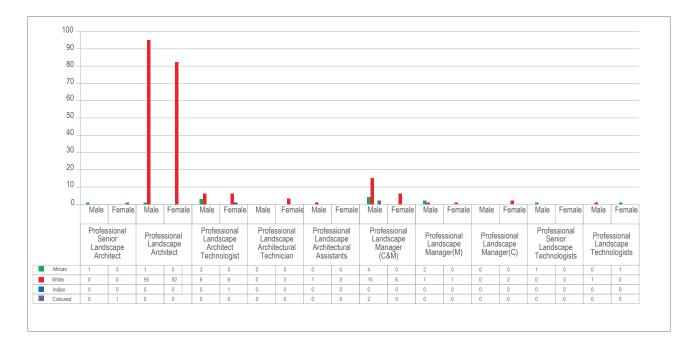


Figure 12: SACLAP 2018/19 Professionals per Gender, Race and Category Source: SACLAP Fourth Quarter Report 2018/19

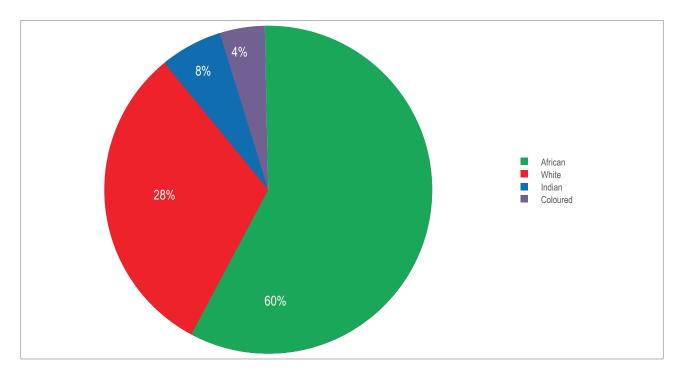
Figure 12 compares SACLAP's registered professionals per gender, race and category by the end of the 2018/19 financial year. Whites dominated the number of registered professionals with 95 males and 82 females as registered Professional Landscape Architects. The other categories had comparatively lower numbers, with an average of three registered individuals per category.

From the data and analysis above, it is evident that white male professionals make up the majority of individuals in the six CBEP. African males were the second most prominent demographic group in the CBEP space. The coloured and Indian population groups, regardless of gender, were in the minority overall and regarding registration with specific professional bodies.

# **REGISTERED CANDIDATES**

### Number of registered candidates per registration category

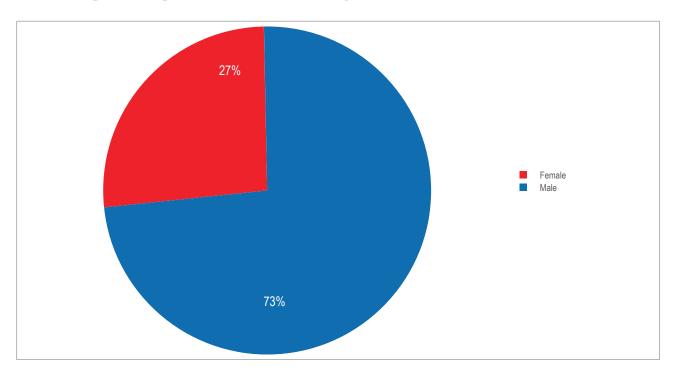
This section analyses the demographic composition (race and gender) of registered candidates per registration category in the CBEP, and highlights areas of improvement for transformational change.



### Percentage of Registered Candidates by Race

### Figure 13: CBEP 2018/19 Candidates Race profile Source: CBEP Fourth Quarter Report 2018/19

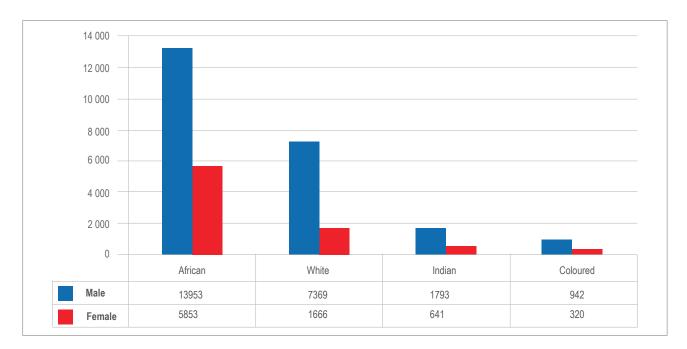
Figure 13 represents the demographic composition of candidates in the six CBEP by the end of the 2018/19 financial year. Sixty percent of candidates in the CBEP were African, whites accounted for 28%, whilst Indians and coloureds combined accounted for 12% of CBEP candidates. The 60% of African candidates demonstrates efforts towards transformation, compared to the 19% of registered professionals across the six CBEP. There are also indications of improvement in access to CBEP by both coloured and Indian population groups - from a combined representation of 8% of registered professionals to 12% of candidates. If the current crop of candidates all convert to registered professionals, the demographic composition of the CBEP will become more representative of the South African population.



### Percentage of Registered Candidates by Gender

### Figure 14: CBEP 2018/19 Candidates Gender profile Source: CBEP Fourth Quarter Reports 2018/19

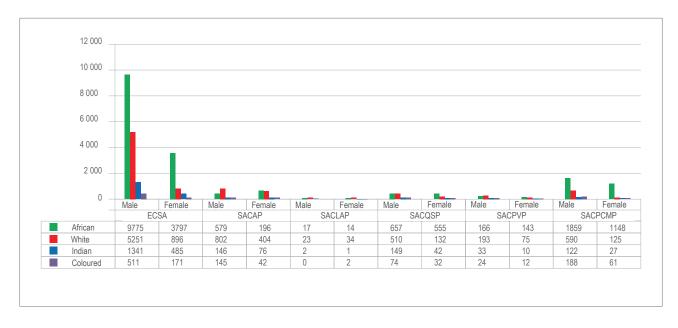
Figure 14 shows the demographic composition of the CBEP candidates by gender at the end of the 2018/19 financial year. Males dominated, accounting for nearly three quarters of all candidates. Females only accounted for 27% of CBEP candidates. Although there is slight improvement of access for females from the 11% of registered professionals, there is room for improvement to increase this statistic and make it more representative of South African society.



### Number of Registered Candidates by Race and Gender

### Figure 15: CBEP 2018/19 Candidates profile per Gender and Race Source: CBEP Fourth Quarter Report 2018/19

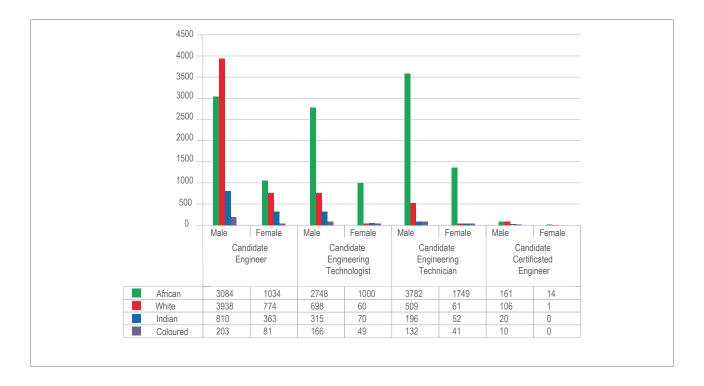
Figure 15 compares the numbers of CBEP candidates by race and gender, by the end of 2018/19 financial year. The bulk of CBEP candidates were African male, followed by white males and African females. As illustrated by the two graphs, there is noticeable improvement when comparing registered professionals versus candidates in terms of race, though not as much on gender.



### **Registered Candidates per Race, Gender and Profession**

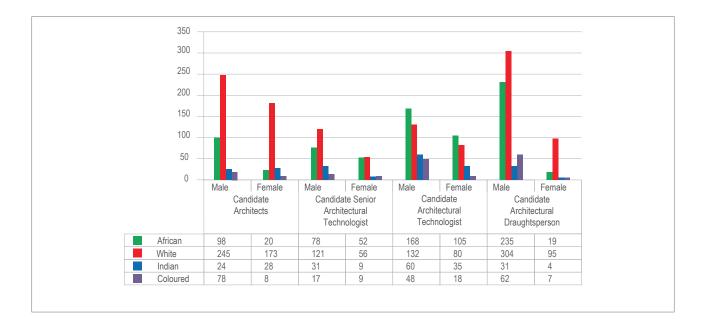
*Figure 16: CBEP 2018/19 Candidates profile per Gender, Race and Profession Source: CBEP Fourth Quarter Report 2018/19* 

Figure 16 compares the number of candidates per profession by race and gender by the end of the 2018/19 financial year. At ECSA, African males dominated at almost 10 000, followed by white males at 5 200 and African females 3 797. These statistics demonstrate improved access to ECSA careers by African people, whilst there has been less dramatic improvement on race and gender demographics in the other CBEP. It is noteworthy that white male candidates were the most dominant group at SACAP (802), not a good indicator for transformation in an industry.



*Figure 17: ECSA 2018/19 Candidates profile per Gender, Race and Category Source: ECSA Fourth Quarter Report 2018/19* 

This graph depicts the number of candidates at ECSA by race, gender and skills type by the end of the 2018/19 financial year. Comparisons with the number of ECSA registered professionals in the same period indicate that there will be a change in the demographic composition of ECSA's professionals. The graph demonstrates that white males dominate the Candidate Engineer category, whilst African males dominate the Technologist and Technician fields. The inference from this statistic is that white male candidates are more likely to occupy a senior role in the ECSA landscape, whilst the African male will occupy the Technologist and Technician roles. The low numbers of female candidates across the board is alarming; more interventions are needed not only to transform candidates holistically, but also to be cognisant of the disparities between genders in this field.



### *Figure 18: SACAP 2018/19 Candidates profile per Gender, Race and Category Source: SACAP Fourth Quarter Report 2018/19*

Figure 18 shows the number of candidates in the Architectural field by race, gender and category by the end of the 2018/19 financial year. White male candidates are the most prominent group in three of the four categories. African male candidates follow, with white females close behind. Comparisons with the number of registered professionals in the same period indicate that SACAP's demographic profile will remain as is. This highlights a huge need to include females in this male dominated industry, especially of the African population group, to strive towards a more equitable Architectural landscape.

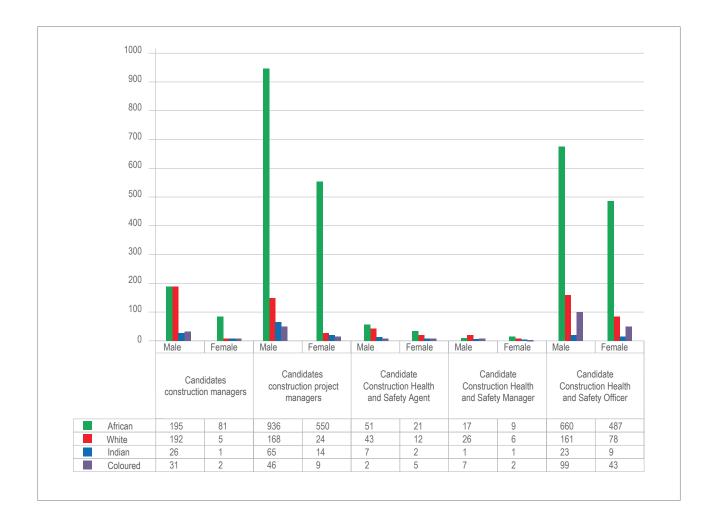
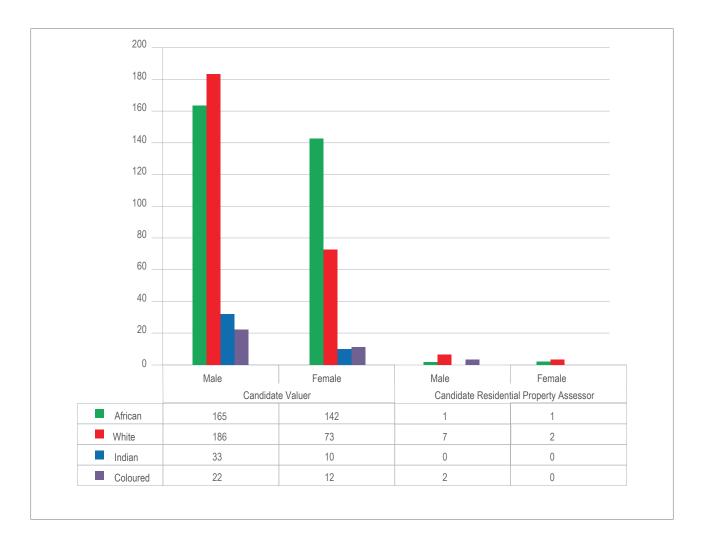




Figure 19 compares SACPCMP candidates across gender, race and category by the end of the 2018/19 financial year. African males accounted for the largest number of SACPCMP candidates, followed by white males. Representation of female candidates in the SACPCMP remained non-existent in all but one category (Candidate Construction Health and Safety Officer). Comparisons with registered professions in the same period indicate the participation of Africans will improve in most of the categories, resulting in a more demographically transformed SACPCMP.



### *Figure 20: SACPVP 2018/19 Candidates profile per Gender, Race and Category Source: SACPVP Fourth Quarter Report 2018/19*

Figure 20 compares the number of SACPVP candidates by gender, race and category by the end of the 2018/19 financial year. White males accounted for largest share of SACPVP, followed by African males and females. Despite the large inclusion of females into the SACPVP candidate Outcomes, there is room for improvement towards a more inclusive sector. Compared with the number of registered SACPVP professionals, there is a notable improvement in the representation of the African population group, particularly in the "Valuer" category, which, hopefully, will lead to a more equitable and demographically transformed SACPVP.

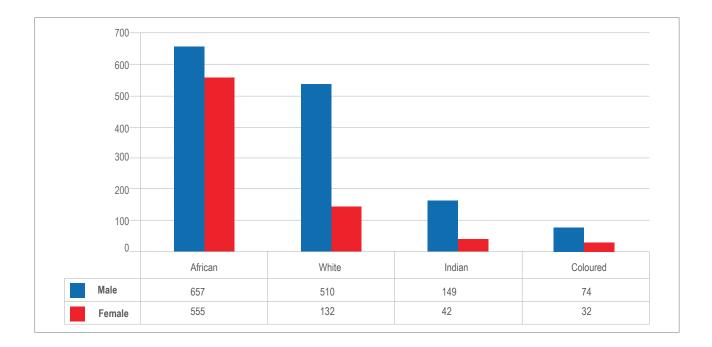


Figure 21: SACQSP 2018/19 Candidates profile per Gender and Race Source: SACQSP Fourth Quarter Report 2018/19

Figure 21 compares the number of SACQSP candidates by gender and race by the end of the 2018/19 financial year. Males accounted for most of the SACQSP candidates, and the number of African candidates drastically improved. This highlights the need to improve female access to SACQSP candidate opportunities to ensure a more demographically transformed profile.

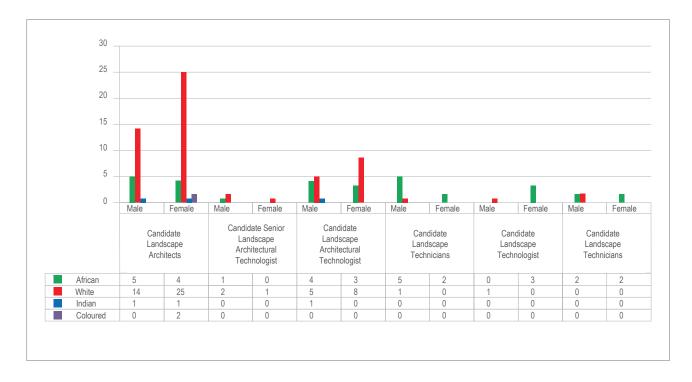


Figure 22: SACLAP 2018/19 Candidates profile per Gender, Race and Category Source: SACLAP Fourth Quarter Report 2018/19

Figure 22 compares the gender, race and categories of SACLAP candidates by the end of the 2018/19 financial year. As has been the trend across SACLAP registered professionals, the white population group accounted for the largest share of candidates by the end of 2018/19; however, a standout feature is that white females accounted for the largest group of candidates followed by white males.

The overall number of registered candidates by the end of 2018/19 highlight two salient points:

- The CBEP' demographic composition was more transformed when compared with registered individuals in the CBEP space. However, it is important to note there are some professions where there is no distinguished difference in the demographic composition of registered professionals and candidates - such institutions remain largely white male dominated
- 2. Is the pace at which the CBEP are transforming acceptable or is there a need to develop interventions to accelerate transformation?

### 5.2 Internal Environment

In response to the demands in the external environment, CBE reviewed its internal environment to assess its readiness to make a wide-ranging change. CBE will build on its strength to address weaknesses in order to drive the agenda for change. A summary of the internal environment follows:

### **Performance Environment**

During the strategy review, CBE assessed its organisational performance against both the strategic plan targets as well as the work Outcome targets. Over the past four years, the organisation achieved 71% of its targets set out in the Strategic Plan (2015-2020). Key reasons for not achieving the targets were mainly due to third party dependence, especially targets that involved collaboration with the six CBEP. While the CBE has been performing above 71% each year, the question is whether the CBE made an impact on the Built Environment sector. The CBE's targets are not implemented on a large scale, hence there is little impact. The CBE needs to focus on 'Change language' – describe the change expected, not the things to be done.

There is a need for an Organisational Development intervention to build the organisation's collaborative capacity. Key objectives of such an intervention should include building the collective leadership's (executive and Outcome managers) confidence about the impact the organisation can have on the sector and society as a whole; building consensus on the organisational changes (structural and cultural) needed; and agreeing to an Outcome of actions to effect these changes.

### **Governance and Administrative Systems**

Improved governance and administrative systems are now in place in the organisation and have led to better governance and administrative processes. This earned the organisation clean audit results for three years - 2016/17, 2017/18 and 2018/19.

The CBE has undertaken an analysis of its operating model to assess its strengths, weaknesses, opportunities and threats.

The table below summarises the outcome of this analysis of the CBE's strength, weaknesses, opportunities and threats.

### Table 4: Outcome of SWOT analysis

| Strengths  | Weaknesses  |
|--|---|
| Professionalism                                  | Lack of coordination in the industry and impact of    |
|  | transformation initiatives                            |
| Competent Administration                         | Lack of authority and shortcomings in the legislation |
| Founded by Legislation                           | Poor Marketing of the professions                     |
| Opportunities                                    | Threats   |
| Process and Operational Improvement required     | Irrelevance and reputation                            |
| Stronger Collaboration and alignment with        | Resistance and non-cooperation of key role players    |
| Councils and voluntary professional institutions |   |
| Marketing CBE to the Built Environment and       | Resistance to Transformation                          |
| Stakeholders                                     |   |
| Repositioning of the CBE as the leader in the    |   |
| industry   |   |

### Information Technology Challenges

A gap analysis identified the following Information Technology (IT) challenges at the CBE:

- a. budget constraints
- b. IT capacity/resources
- c. no collaborations with partners
- d. no standard business processes and operating procedures

### **Income Generation**

The economic situation in the country compels the CBE to make strategic choices on projects and initiatives in the medium-term. The CBE is sustained by a government grant and levies from the six CBEP who depend on registration fees from their professionals. The CBE must balance its strategies required to enhance its workforce and Information Technology (IT) capability, whilst still meeting its statutory obligations within this limited budget.

Income generation has not been actively pursued; hence strategies must be developed. In addition, the existing income generating services of the CBE are not adequately marketed. To address the uncertainty around budget allocation, the CBE will work closely with funding institutions and Treasury on alternative funding arrangements to secure appropriate funding for the CBE.

# Lack of public awareness and understanding the role of the CBE and six CBEP

There is a need to improve perceptions about the CBE and its reputation, relevance and demonstrable impact. Some factors that contribute to this dynamic are:

- i. Poor stakeholder relations
- ii. Communication and information dissemination (internally and externally)
- iii. Limited understanding of the CBE's mandate
- iv. Lack of pro-active engagement with stakeholders
- v. Partnerships are slow to actualise
- vi. Weak partnerships with primary sector institutions
- vii. Relationships with stakeholders are individually driven

To respond to these challenges, the CBE will work with both the public and private sector consciously and continuously in driving awareness on its work and mandate.

### Fragmentation

There is a lack of initiative to lead the collaboration agenda, to synergise everything and be the Built Environment interface for Government. To address this, there is a need for a coherent leadership interface to enable the industry to speak with one voice. This should authentically represent and bring together all relevant sector stakeholders and constituencies. The right underlying support can only occur through gaining wide and strong institutional endorsement. The CBE needs to find a resolution to its leadership challenges, and demonstrate strategic leadership in driving initiatives that actualise its mandate to secure the confidence of stakeholders.

### 5.3 Strategies to Respond to Environmental Conditions

### **Organisational Capacity and Efficiency**

To achieve effective, efficient and quality service delivery the CBE is continually working on staff development and strengthening its internal processes that includes an improved planning framework, efficient systems and relevant Outcomes. Furthermore, it will strive to achieve an excellent organisational culture through avenues such as a change management strategy, to support a competitive working environment. This shall be achieved through a framework that will improve:

- i. internal processes (document all business process, develop compliance management system, and develop and implement human resource plan)
- ii. staff skills and knowledge (conducting a skills gap analysis, developing training plans)

### **Financial Sustainability**

The CBE requires sufficient and stable funds to run its operations efficiently and meet its strategic obligations in regulating and protecting the interest of the public. The CBE will develop a revenue collection/generation strategy. The aim is to increase revenue by 10% over the medium-term.

### **Marketing and Communications**

The CBE's aim is to improve public awareness and recognition of the crucial role of Built Environment Professionals everywhere in the country. Raising awareness of the role and contribution of Built Environment Professionals through the media, social media and at public events will help excite and inspire potential Built Environment Professionals and keep citizens informed. Improving stakeholder relations and engagement is a critical strategic objective and the CBE will review and develop an integrated Marketing and Communications Plan. The plan will outline effective platforms for information dissemination as well obtaining feedback from stakeholders.

### Information Technology and Innovation

Business modernisation: A key strategic intent is an organisation that is flexible, efficient and innovative where information science is a prime mover of an end-to-end pro-user system. This will be achieved through:

- a. innovating and modernising current manual business processes
- b. establishing sustainable Enterprise Architecture capability as the basis for ICT strategic plan development
- c. developing, implementing and monitoring ICT corporate governance and improving the overall ICT control environment to mitigate risks
- d. implementing knowledge management capability for the organisation to institutionalise knowledge sharing, and to harvest and harness innovation, idea generation and corporate thinking power

The CBE adopted these interventions to address its IT challenges:

- a. Strategic Plan based on Enterprise Architect as well as to be supported by a three-year implementation roadmap
- b. ICT Governance Framework and Policies currently implemented
- c. New integrated systems (IEBES, Knowledge Management and Un-Employment Portal) have been identified and their procurement is in progress
- d. IT interns are recruited and paid through a partnership with The Innovation Hub to temporarily address the capacity issue
- e. An IT Forum with the six CBEP has been established to address collaborations on the resource issue
- f. Enterprise Architecture development addresses the standard business processes and operating procedures. Technological solutions are explored and developed to improve service delivery.

### **Stakeholder Analysis**

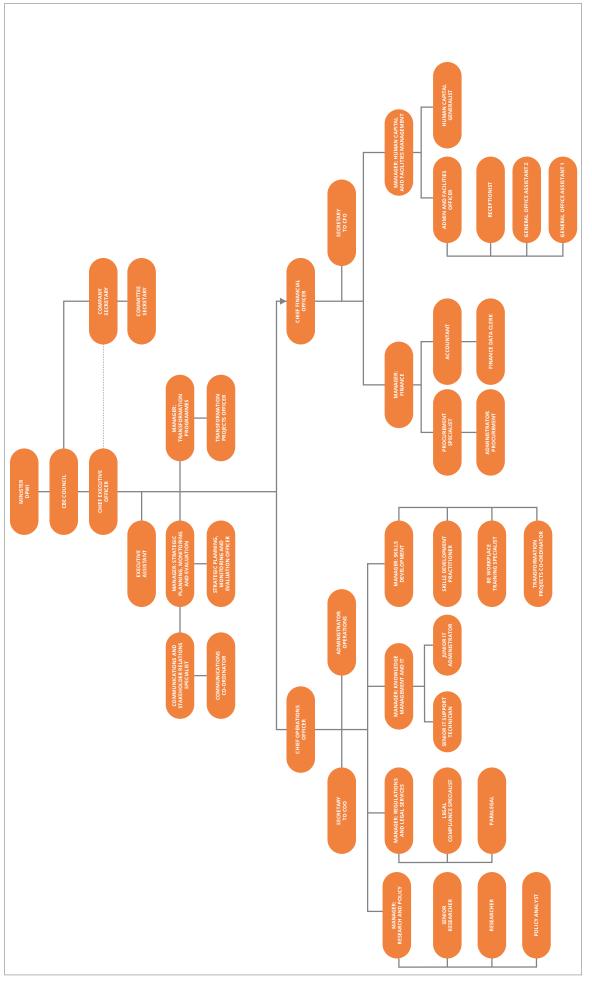
Stakeholder Analysis is critical in the planning process. It enables the CBE to identify the specific needs of each stakeholder in order to develop suitable responsive strategies to ensure that stakeholder expectations are met. This analysis sets the tone for the development of the CBE's communication strategy. Four major attributes were considered in this analysis: the stakeholders' position on the mandate, the level of influence (power) they hold, the level of interest they have in the organisation, and the group/sector to which they belong or can reasonably be associated with.

### Table 5: Stakeholder Analysis

| Stakeholder Entity/Group         | Influence                                   | Interest | Power |
|----------------------------------|---|----------|-------|
| Ministry of Public Works         | Mandatory and regulatory supervision and    | High     | High  |
| and Infrastructure               | oversight.                                  |          |       |
| Councils for the Built           | Strategic alignment and integration.        | High     | High  |
| Environment Professions (CBEP)   | Statutory compliance.                       |          |       |
| Voluntary Associations in the    | Capacity building. Information              | High     | High  |
| Built Environment                | dissemination.                              |          |       |
| Built Environment Professionals  | Capacity building, participation in the CBE | High     | High  |
| (mentors and candidates)         | programmes.                                 |          |       |
| Institutions of Higher Learning  | Capacity Building. Aligning curricula with  | High     | High  |
| offering Built Environment       | industry requirements. Collaborations and   |          |       |
| programmes                       | sharing research information.               |          |       |
| Council on Higher Education      | Standard setting and accreditation.         | High     | High  |
| Infrastructure departments       | Implementation of CBE's Structured          | High     | High  |
| (National, Provincial and Local) | Candidacy Framework. Enforcement of         |          |       |
|                                  | Built Environment standards. User of        |          |       |
|                                  | registered Built Environment Professionals. |          |       |
| The Public                       | Information sharing. Compliance with Built  | High     | High  |
|                                  | Environment regulations. Whistle-Blowing    |          |       |
|                                  | Users of registered Built Environment       |          |       |
|                                  | Professionals.                              |          |       |
| Government/Policymakers          | Legislators/ Amendment of legislation.      | High     | High  |

### The Structure of CBE

The CBE has a staff establishment of 40. The Knowledge Management and IT (KMIT) department has been restructured to abolish the existing position of IT Systems Administrator to make way for two positions - Senior IT Support Technician and Junior IT Administrator. Presently, the CBE has three vacant positions, which are these two newly created positions and that of the Company Secretary. Recruitment for the Senior IT Support Technician and Junior IT Administrator is currently in progress and expected to be complete by the end of the current financial year. The Regulations and Legal Services Manager currently fulfils the role of Company Secretary.





The table below lists the CBE's staff establishment by job classification, in line with the 2019/20 organogram

| Table 6: Staff Establishment | per Job Classification |
|------------------------------|------------------------|
|------------------------------|------------------------|

| Job classification   | Positions  |
|----------------------|--|
| Unskilled            | General Office Assistants (2)                          |
| Semi-Skilled         | Finance Data Clerk                                     |
|                      | Receptionist   |
| Skilled              | Junior IT Administrator                                |
|                      | Administrator: Operations                              |
|                      | Admin and Facilities Officer                           |
|                      | Procurement Officer                                    |
|                      | Communications Coordinator                             |
|                      | Paralegal  |
|                      | Secretary to Chief Financial Officer                   |
|                      | Secretary to Chief Operations Officer                  |
|                      | Strategic Planning, Monitoring and Evaluation Officer  |
|                      | Transformation Projects Officer                        |
| Highly Skilled       | Accountant   |
|                      | BE Workplace Training Specialist                       |
|                      | Committee Secretary                                    |
|                      | Communications and Stakeholder Relations Specialist    |
|                      | Executive Assistant                                    |
|                      | Human Capital Generalist                               |
|                      | Senior IT Support Technician                           |
|                      | Legal Compliance Specialist                            |
|                      | Policy Analyst   |
|                      | Procurement Specialist                                 |
|                      | Researcher   |
|                      | Senior Researcher                                      |
|                      | Skills Development Practitioner                        |
|                      | Transformation Projects Coordinator                    |
| Senior Management    | Company Secretary                                      |
|                      | Manager: Finance                                       |
|                      | Manager: Human Capital and Facilities Management       |
|                      | Manager: Knowledge Management and IT                   |
|                      | Manager: Regulations and Legal Services                |
|                      | Manager: Research and Policy                           |
|                      | Manager: Skills Development                            |
|                      | Manager: Strategic Planning, Monitoring and Evaluation |
|                      | Manager: Transformation Programmes                     |
| Executive Management | Chief Executive Officer                                |
|                      | Chief Financial Officer                                |
|                      | Chief Operations Officer                               |

| Salary Level | Filled posts | Vacant posts | Total<br>establishment | Current Vacancy<br>rate |
|--------------|--------------|--------------|------------------------|-------------------------|
| 01           | 1            | 0            | 1                      | 0.00                    |
| 02           | -            | -            | -                      | -                       |
| 03           | 1            | 0            | 1                      | 0.00                    |
| 04           | -            | -            | -                      | -                       |
| 05           | 1            | 0            | 1                      | 0.00                    |
| 06           | 2            | 1            | 3                      | 0.33                    |
| 07           | 3            | 0            | 3                      | 0.00                    |
| 08           | 1            | 0            | 1                      | 0.00                    |
| 09           | 4            | 1            | 5                      | 0.20                    |
| 10           | 5            | 0            | 5                      | 0.00                    |
| 11           | 3            | 0            | 3                      | 0.00                    |
| 12           | 5            | 0            | 5                      | 0.00                    |
| 13           | 8            | 1            | 9                      | 0.11                    |
| 14           | 2            | 0            | 2                      | 0.00                    |
| 15           | 1            | 0            | 1                      | 0.00                    |
| Total        | 37           | 3            | 40                     | 0.75                    |

### Table 8: Staff Establishment per Race and Gender

| Race         | Ger  | nder   | Total | Paraantaga |
|--------------|------|--------|-------|------------|
| Race         | Male | Female | TOLAI | Percentage |
| African      | 11   | 17     | 28    | 75.7       |
| Coloured     | 0    | 1      | 1     | 2.7        |
| Indian/Asian | 0    | 2      | 2     | 5.4        |
| White        | 2    | 4      | 6     | 16.2       |
| Total        | 13   | 24     | 37    | 100.0      |

## 6. **RESOURCE CONSIDERATIONS**

Section 17 of the CBE Act provides for the CBE's operational expenditure to be disbursed in accordance with a budget approved by the Minister. In considering the CBE's resource requirements over the next five years, it is important to understand the cost drivers of the various activities. The two main cost drivers are employee costs and communication outreach engagements.

The CBE's budget reduced by R2.785 million over four fiscal years as follows:

- R1.28 million reduction in 2018/19
- R0.478 reduction in 2019/20
- R0.508 reduction in 2020/21
- R0.519 reduction in 2021/22

# **OVERVIEW OF 2020 BUDGET AND MEDIUM-TERM EXPENDITURE** FRAMEWORK ESTIMATES r

# Table 9: Expenditure per CBE Programme

| Programme                         | Audited<br>Outcome | Audited<br>Outcome | Audited<br>Outcome | Approved<br>Budget | Average growth<br>(%) этвт | Expenditure/<br>total:<br>Average (%) | Mediu   | Medium-Term Estimate | mate    | Average<br>growth<br>rate (%) | Expenditure/<br>total:<br>Average (%) |
|-----------------------------------|--------------------|--------------------|--------------------|--------------------|----------------------------|---------------------------------------|---------|----------------------|---------|-------------------------------|---------------------------------------|
| R thousand                        | 2016/17            | 2017/18            | 2018/19            | 2019/20            | 2016/1                     | 2016/172019/20                        | 2020/21 | 2021/22              | 2022/23 | 2019/20                       | 2019/202022/23                        |
| Programme 1 Administration        | 38549              | 42 360             | 45 871             | 47 710             | 7,4%                       | 82,5%                                 | 52 034  | 54773                | 56850   | 6,0%                          | 87,7%                                 |
| Programme 2 Transformation        | 8224               | 7 559              | 7 934              | 6 564              | -7,2%                      | 14,4%                                 | 2 065   | 2 168                | 2 250   | -30,0%                        | 5,6%                                  |
| (Previously Skills Development in |                    |                    |                    |                    |                            |                                       |         |                      |         |                               |                                       |
| the Built Environment)            |                    |                    |                    |                    |                            |                                       |         |                      |         |                               |                                       |
| Programme 3 Skills and            | 881                | 573                | 272                | 631                | -10,5%                     | 1,1%                                  | 2775    | 2914                 | 3 024   | 68,6%                         | 3,8%                                  |
| <b>Capacity Development</b>       |                    |                    |                    |                    |                            |                                       |         |                      |         |                               |                                       |
| (Previously Built Environment     |                    |                    |                    |                    |                            |                                       |         |                      |         |                               |                                       |
| Research, Information and         |                    |                    |                    |                    |                            |                                       |         |                      |         |                               |                                       |
| Advisory                          |                    |                    |                    |                    |                            |                                       |         |                      |         |                               |                                       |
| Programme 4 Research and          | 598                | 930                | 917                | 1 032              | 19,9%                      | 1,6%                                  | 630     | 661                  | 687     | -12,7%                        | 1,3%                                  |
| Advisory (Previously Regulation   |                    |                    |                    |                    |                            |                                       |         |                      |         |                               |                                       |
| and oversight of six BEPCs)       |                    |                    |                    |                    |                            |                                       |         |                      |         |                               |                                       |
| Programme 5 Regulation and        | I                  | 181                | 167                | 171                | Ι                          | 0,2%                                  | 1 200   | 1397                 | 1450    | 103,9%                        | 1,7%                                  |
| Public Protection (Previously     |                    |                    |                    |                    |                            |                                       |         |                      |         |                               |                                       |
| Government Policies and           |                    |                    |                    |                    |                            |                                       |         |                      |         |                               |                                       |
| Priorities)                       |                    |                    |                    |                    |                            |                                       |         |                      |         |                               |                                       |
| Total expenses                    | 48 252             | 51 603             | 55 161             | 56108              | 5,2%                       | 100,0%                                | 58704   | 61913                | 64261   | 4,6%                          | 100,0%                                |

| Statement of financial performance    | Budget<br>Estimate | Approved<br>Budget | Outcome/<br>Budget<br>Average(%) | Average growth<br>rate (%) | Expenditure/<br>total:<br>Average (%) | Mediur  | Medium-Term Estimate | limate  | htworg growth<br>(%) fiate<br>(%) | Expenditure/<br>total:<br>Average (%) |
|---------------------------------------|--------------------|--------------------|----------------------------------|----------------------------|---------------------------------------|---------|----------------------|---------|-----------------------------------|---------------------------------------|
| R thousand                            | 201                | 2019/20            |                                  | 2016/1                     | 2016/17-2019/20                       | 2020/21 | 2021/22              | 2022/23 | 2019/                             | 2019/20-2022/23                       |
| Revenue                               |                    |                    |                                  |                            |                                       |         |                      |         |                                   |                                       |
| Tax revenue                           | I                  | I                  | I                                | I                          | I                                     | I       | I                    | I       | 1                                 | I                                     |
| Non-tax revenue                       | 3,312              | 3,312              | 103.3%                           | 3.1%                       | 7.0%                                  | 3,480   | 3,655                | 3,830   | 5.0%                              | 5.9%                                  |
| Sale of goods and services other than | 2,363              | 2,363              | 102.6%                           | 4.3%                       | 4.2%                                  | 2,483   | 2,608                | 2,733   | 5.0%                              | 4.2%                                  |
| of which:                             |                    |                    | I                                |                            |                                       |         |                      |         |                                   |                                       |
| Administrative fees                   | I                  | 1                  | 1                                | I                          | I                                     | Ι       | I                    | I       | I                                 | I                                     |
| Sales by market establishment         | 2,363              | 2,363              | 102.6%                           | 4.3%                       | 4.2%                                  | 2,483   | 2,608                | 2,733   | 5.0%                              | 4.2%                                  |
| Other sales                           | 1                  | I                  | 1                                | 1                          | 1                                     | I       | I                    | I       | 1                                 | I                                     |
| Other non-tax revenue                 | 949                | 949                | 104.3%                           | 0.1%                       | 2.9%                                  | 997     | 1,047                | 1,097   | 4.9%                              | 1.7%                                  |
| Transfers received                    | 52,796             | 52,796             | 100.0%                           | 6.7%                       | 93.0%                                 | 55,224  | 58,258               | 60,431  | 4.6%                              | 94.1%                                 |
| Total revenue                         | 56,108             | 56,108             | 100.2%                           | 6.5%                       | 100.0%                                | 58,704  | 61,913               | 64,261  | 4.6%                              | 100.0%                                |
| Expenses                              |                    |                    | I                                |                            |                                       |         |                      |         |                                   |                                       |
| Current expenses                      | 56,108             | 56,108             | 100.9%                           | 5.2%                       | 100.0%                                | 58,704  | 61,913               | 64,261  | 4.6%                              | 100.0%                                |
| Compensation of employees             | 30,706             | 30,258             | 96.8%                            | 9.2%                       | 50.6%                                 | 32,876  | 34,520               | 36,177  | 6.1%                              | 55.5%                                 |
| Goods and services                    | 25,402             | 25,850             | 102.5%                           | 2.7%                       | 47.9%                                 | 25,828  | 27,393               | 28,084  | 2.8%                              | 44.9%                                 |
| Depreciation                          | I                  | I                  | I                                | -100.0%                    | 1.5%                                  | 1       | 1                    | I       | I                                 | I                                     |
| Interest, dividends and rent on land  | I                  | I                  | I                                | I                          | 1                                     | I       | I                    | I       | 1                                 | I                                     |
| Transfers and subsidies               | I                  | I                  | I                                | I                          | I                                     | I       | I                    | I       | I                                 | I                                     |
| Total expenses                        | 56,108             | 56,108             | 100.9%                           | 5.2%                       | 100.0%                                | 58,704  | 61,913               | 64,261  | 4.6%                              | 100.0%                                |
| Surplus/(Deficit)                     | I                  | I                  |                                  | -100.0%                    |                                       | I       | I                    | I       | I                                 |                                       |

Table 10: Statement of Estimates of Financial Performance, Cash Flow and Financial Position

# PART C MEASURING PERFORMANCE



# 1. INSTITUTIONAL PERFORMANCE INFORMATION

This section aims to monitor the extent to which the strategic objectives, outcomes and impacts identified in this Strategic Plan are achieved. When measuring the Impact and Outcomes that this Strategic Plan aims to achieve, it is important to note that CBE needs to strengthen its collaboration with other role players in the industry. Measuring the Outcomes identified will assist the organisation to assess whether the implementation of the CBE's 2020-2025 Strategic Plan has the desired effect on the South African society, or whether there is a need for further revision of the Strategic Plan to ensure the attainment of the identified goals. The central feature of the sixth democratic administration is implementation. This means that concerted effort must be redirected from planning towards actual achievement that contributes to the vision of the National Development Plan (NDP). The State of the Nation Address (SoNA) by the President on 20 June 2019 reflected the reality of our people and set out the broad framework to respond to the challenges confronting the nation. It articulated seven priorities aligned to the NDP and Medium-Term Strategic Framework (MTSF) namely:

- i. Priority 1: economic transformation and job creation
- ii. Priority 2: education, skills and health
- iii. Priority 3: consolidating the social wage through reliable and quality basic services
- iv. Priority 4: spatial integration, human settlements and local government
- v. Priority 5: social cohesion and safe communities
- vi. Priority 6: a capable, ethical and developmental state
- vii. Priority 7: a better Africa and World

The CBE has defined strategic outcomes to be achieved over the medium- to long-term. These outcomes are aligned to the CBE mandate, development outcomes in the NDP and the MTSF. The Outcomes are the following:

- 1. Optimum Functioning CBE
- 2. Transformed Built Environment
- 3. Skilled Built Environment professionals
- 4. Informed decision-making which impacts the current and future operational requirements of the Industry
- 5. Public interest in the Built Environment promoted and protected

# **Strategic Outcome**

Optimum Functioning CBE

# Impact Statement

**Impact Statement:** Well-regulated and inclusive Built Environment Professions that contribute to national priorities and ambitions

| NDP Five-Year Priority                          | Priority 6: A Capable, Ethica   | Priority 6: A Capable, Ethical and Developmental State |  |  |  |
|---|---|--|--|--|--|
| NDP Five-Year<br>Implementation Plan<br>Outcome | Ethical, efficient operations and effective accountability mechanism                  |  |  |  |  |
| Outcome   | Outcome Indicator   | Baseline   | Five-year target   |  |  |
| Optimum Functioning<br>Council                  | 1.1 Business processes<br>delivering optimally on their<br>required outputs.          | New  | All business processes documented<br>in standard operating procedures<br>approved. |  |  |
|   | 1.2 Approved Cloud Strategic<br>Plan that include IoT and 4IR<br>Initiatives Roadmap. | New  | All Roadmap Initiatives completed and implemented.                                 |  |  |
|   | 1.3. Number of CBE Brand<br>Awareness Campaigns<br>conducted.                         | New  | Twenty CBE Brand Awareness<br>Campaigns conducted.                                 |  |  |
|   | 1.4 Percentage increase of income generated.  | Zero percent<br>increased<br>revenue.                  | Increase revenue by 4% of the grant and levies income received.                    |  |  |

# 2. PLANNED PERFORMANCE OVER THE MEDIUM-TERM FOR OUTCOME 1: OPTIMUM FUNCTIONING CBE

Explanation of Planned Performance over the Five-Year Planning Period. The following key issues are covered in the narrative:

- i. contribution of Outcomes towards the achievement of the NDP Five-Year Implementation Plan
- ii. Monitoring Framework for the NDP Five-Year Implementation Plan
- iii. priorities of women, children and people with disabilities
- iv. provincial priorities
- v. mandate of the institution

On building a capable state, the NDP emphasises the importance of building institutional capacity in South Africa, particularly in the public sector. It devotes a chapter on building a capable and developmental state, underlining the importance of good management, a commitment to high performance, an uncompromising focus on ethics, and continuous learning. The emphasis is on an efficient, effective and development oriented public service and an empowered, fair and inclusive citizenship. According to the NDP, a developmental state needs to be capable, but a capable state does not materialise by decree, nor can it be legislated or waived into existence by declarations. It has to be built, brick by brick, institution by institution, and sustained and rejuvenated over time. It requires leadership, sound policies, skilled managers and workers, clear lines of accountability, appropriate systems, and consistent and fair application of rules. A capable state (chapter 13), with functioning, well-run utilities, departments and municipalities, will help ensure efficient regulation.

The CBE will have sustained and improved its good governance practices and systems evident by clean audits for the past three financial years, and complemented by effective accountability practices. The CBE will finalise the business process mapping and re-engineering initiative to remove operational bottlenecks, streamline systems and processes and design optimised, efficient and effective delivery platforms with a view to enhance accountability, value for money and improved stewardship of resources.

# Rationale

#### To ensure:

- i. efficiency, effectiveness, relevance and sustainability of the organisation
- ii. staff execute their day-to-day work through ethical practice and good corporate governance
- iii. human capital is empowered
- iv. operations transit seamlessly within the "Internet of Things" (IoT)
- v. CBE is accountable for its financial performance

The following are the Key Interventions and Outputs for the Medium-Term Expenditure Framework (MTEF) that will contribute towards realising Outcome 1: Optimum Functioning Council.

Key Intervention: (a) Develop Business Enterprise Architecture

#### Outputs

- 1. CBE Business process
- 2. Fit-for-purpose Organisational Design and Structure
- 3. IT aligned to CBE strategy, IoT and 4IR (state-of-the-art, high performance)

Key Intervention: (b) Develop and implement CBE awareness strategy

#### Outputs

1. CBE Brand Awareness Campaign

Key Intervention: (c) Develop a Revenue Strategy

#### Outputs

1. Revenue Enhancement Strategy

#### Enablers to achieve the five-year targets

These enablers comprise interconnected elements:

- a. Governance (modern, transparent and accountable governance for the organisation)
- b. Management (results-oriented, efficient, effective and collaborative)
- c. People (versatile, agents of change)

- d. Knowledge and information systems (efficient, safe and secure, connecting results and people)
- e. A prerequisite for implementing the CBE's new strategy is progressively funding a growing organisation over a period of five years
- f. Develop and communicate clear Standard Operating Procedures (SOPs)
- g. Non-financial reporting: adherence to reporting deadlines and templates
- h. Risk Management, Operational plans
- i. Financial Reporting and Revenue Generation Strategy
- j. HR Strategy: effective talent management, attraction and retention
- k. Stakeholder Management Strategy

## **Key Risks**

| М  | andate – Strategic Objective   | Outcome                              |    | Key Strategic<br>Risks                           |                | Risk Mitigation  |
|----|--|--------------------------------------|----|--|----------------|--|
| f. | promote sound governance<br>of the built environment<br>professions; | Optimal<br>Functioning of<br>the CBE | 1. | Inadequate<br>execution<br>of the CBE<br>mandate | a.<br>b.<br>c. | Develop Business Enterprise<br>Architecture<br>Develop and implement CBE Awareness<br>Strategy<br>Develop a Revenue Strategy |

#### **Public entities**

Not Applicable

#### **Strategic Outcome**

Transformed Built Environment

#### **Impact Statement**

**Impact Statement:** Well-regulated and inclusive Built Environment Professions that contribute to national priorities and ambitions

| NDP Five-Year Priority            | Priority 1: Economic Transformation and Job Creation                |                       |                  |  |
|-----------------------------------|---|-----------------------|------------------|--|
| NDP Five-Year Implementation Plan | Increased ownership and participation by historically disadvantaged |                       |                  |  |
| Outcome                           | individuals   |                       |                  |  |
| Outcome                           | Outcome Indicator   | Baseline              | Five-year target |  |
| Transformed Built Environment     | 2.1 Percentage of change  | Thirty percent        | Fifty percent    |  |
|                                   | in the Built Enviroment   | Transformation in the | improvement on   |  |
|                                   | professionals demographics.   | Built Environment.    | 2019 baseline.   |  |

# 3. PLANNED PERFORMANCE OVER THE MEDIUM-TERM FOR OUTCOME 2: TRANSFORMED BUILT ENVIRONMENT

### Explanation of Planned Performance over the Five-Year Planning Period.

The following key issues are covered in the narrative:

- i. contribution of Outcomes towards the achievement of the NDP Five-Year Implementation Plan
- ii. Monitoring Framework for the NDP Five-Year Implementation Plan
- iii. priorities of women, children and people with disabilities
- iv. provincial priorities
- v. mandate of the institution

The CBE is to facilitate participation by the Built Environment Professions in integrated development in the context of national goals. Transformation is a priority of the sixth term government. The CBE will contribute towards transformation by developing a Built Environment Transformation Strategy.

To deliver these strategic priorities fundamental changes are required in the way the construction industry operates. Responsibility infiltrates throughout the supply chain and Government has an important role to play. Over the medium-term, the CBE will continue to focus on transformation of the built environment. One of the key interventions is to develop a coordinated broad-based long- term recommended social and economic Transformation Strategy for the Built Environment industry. One of the outputs over the medium-term is to hold a Transformation indaba annually.

The CBE will conduct formal research to identify gaps contained in policies and legislation aimed at driving the transformation agenda of South Africa. The findings from these studies, in combination with sector-wide consultations, will be used to draft a broad-based transformation strategy for the Built Environment of South Africa. This envisaged strategy will provide clear recommendations on how to address policy gaps and problems encountered with implementation of these policies. In addition, the strategy will contain proposed interventions aimed at increasing the pace of transformation in the sector. The developed strategy will specifically be used to advise Government and to guide and facilitate transformation initiatives and activities of key role players in the Built Environment sector of South Africa.

The CBE will also hold sector collaboration engagements. The intention is for the Transformation Indaba to be an annual event; therefore, it will serve as a 'past-present-future' mirror to:

- a. gauge the current status of Transformation
- b. provide a platform for collaboration and sharing of knowledge among academia, the public and private sectors
- c. interrogate challenges and possible recommendations / solutions from multi-dimensional perspectives
- d. track the progress of overall Transformation in the South African Built Environment year-on-year

## Rationale

By transforming the Built Environment to create more opportunities for women, youth and people with disabilities, the Outcome will contribute to the National Priorities of the President and the NDP 2030.

The following is the Key Intervention and Outputs for the MTEF that will contribute towards realising Outcome 2: Transformed Built Environment:

**Key Intervention:** Develop a coordinated broad-based long-term recommended social and economic Transformation Strategy for the Built Environment industry.

#### Outputs

- 1. Draft a broad-based long-term Transformation Strategy for the Built Environment
- 2. Sector collaborative forums and National Transformation Indaba

## Enablers to achieve the five-year targets

To deliver these strategic priorities fundamental changes are required in the way the construction industry operates. Responsibility infiltrates throughout the supply chain and Government has an important role to play. Key drivers of change to deliver the vision of an industry with a reputation for world leading efficiency and for attracting and retaining the people we need are:

- 1. Improved image of the industry
- 2. Increased capability in the workforce
- 3. A clear view of future work opportunities
- 4. Improvement in client capability and procurement
- 5. A strong and resilient supply chain
- 6. Effective research and innovation

# **Key Risks**

|    | Mandate – Strategic Objective       | Outcome     | Key Strategic Risks      | Risk Mitigation            |
|----|-------------------------------------|-------------|--------------------------|----------------------------|
| a. | facilitate participation by the     | Transformed | Non-transformed Built    | Develop a well-coordinated |
|    | built environment professions in    | Built       | Environment entrenching  | Transformation Strategy    |
|    | integrated development in the       | Environment | poverty, inequality, and | for the Built Environment  |
|    | context of national goals           |             | unemployment             | Industry.                  |
| b. | promote sound governance of the     |             |                          |                            |
|    | built environment professions;      |             |                          |                            |
| c. | serve as a forum where the built    |             |                          |                            |
|    | environment professions can discuss |             |                          |                            |
|    | relevant issues                     |             |                          |                            |

#### **Public Entities**

Not applicable

# **Strategic Outcome**

#### Skilled Built Environment Professionals

# Impact Statement

**Impact Statement:** Well-regulated and inclusive Built Environment Professions that contribute to national priorities and ambitions

| NDP Five-Year Priority       | Priority 1: Economic Transformation and Job Creation    |  |                                |  |  |
|------------------------------|---|--|--------------------------------|--|--|
|                              | Priority 2: Education, Skills an                        | Priority 2: Education, Skills and Health |                                |  |  |
| NDP Five-Year Implementation | Improved education, training and innovation             |  |                                |  |  |
| Plan Outcome                 | Improved employability of youth through skills training |  |                                |  |  |
| Outcome                      | Outcome Indicator                                       | Baseline                                 | Five-year target               |  |  |
| Skilled Built Environment    | 3.1 Percentage reduction of                             | New                                      | Ten percent reduction of Built |  |  |
| Professionals                | Built Environment Skills Gap                            |  | Environment Skills Gap against |  |  |
|                              | against required forecasts.                             |  | requirement forecasts.         |  |  |

# 4. PLANNED PERFORMANCE OVER THE MEDIUM-TERM FOR OUTCOME 3: SKILLED BUILT ENVIRONMENT PROFESSIONALS

### Explanation of Planned Performance over the Five-Year Planning Period.

The following key issues are covered in the narrative:

- i. contribution of Outcomes towards the achievement of the NDP Five-Year Implementation Plan
- ii. Monitoring Framework for the NDP Five-Year Implementation Plan
- iii. priorities of women, children and people with disabilities
- iv. provincial priorities
- v. mandate of the institution

The National Development Plan prioritises building a capable state that will play a developmental and transformative role in improving the quality of education, skills development and innovation in order to raise employment opportunities through faster economic growth. The lack of skilled people in the infrastructure sector across the Republic of South Africa represents a major liability. This skills gap needs to be addressed - to find more skilled people, as well as to better use existing resources. This acutely affects small municipalities as they often lack Built Environment Professionals in the infrastructure field.

Infrastructure development needs a capable workforce to deliver lasting transformational change. For the Built Environment to be sustainable, and deliver on its targets, there is a need to ensure that the appropriate skills base is in place. This will require the CBE to support building capacity in the STEM (science, technology, engineering, mathematics) areas and thus create the pipeline of students for developing the high-tech skills needed to meet national demand in the Built Environment sector.

The CBE aims to provide leadership and coordination on all skills development issues in the Built Environment, and will work with Industry and Government skills bodies to ensure that capability and capacity issues in construction are addressed in a strategic manner. This will include:

- i. improving data on supply and demand
- ii. incentivising skills investment through procurement

Our goal is to ensure the construction and Built Environment sector has high quality, consistent and assured standards for training and assessment. There must be collaborating with industry to improve standards and qualifications with the aim of producing work-ready employees.

This Outcome is responding to section 3(c) of the Council for the Built Environment Act 43 of 2000 (the CBE Act), which is:

- a. To promote ongoing human resource development in the built environment; and translates into the following outcomes, outlined in:
- b. Section 4(n): in consultation with councils for the professions, obtain recognition for the councils for the professions as bodies responsible for the establishment of education and training standards in terms of the South African Qualifications Authority Act, 1995 (Act No. 58 of 1995);
- c. Section 4(p): promote coordination between the Council on Higher Education and the councils for the professions in relation to the accreditation of education institutions;
   These objectives will contribute to Priority 2: Education, Skills and Health.

# Rationale

The aim is to work with the Built Environment sector to build greater understanding of local demand and supply, and take action to address shortfalls in capacity.

The following is the Key Intervention and Outputs for the MTEF that will contribute towards realising Outcome 3: Skilled Built Environment Professionals

**Key Intervention:** Coordination of an enabling Built Environment skills pipeline from school to professional level.

#### Outputs

- 1. Develop an advisory report on skills pipeline trends in the Built Environment relative to South Africa's NDP infrastructure needs, based on three elements:
  - i. demand side analysis
  - ii. supply side analysis
  - iii. identification of key labour and skills gap challenges to develop requisite skills, training and interventions
- 2. Monitoring and evaluating the implementation of the Structured Candidacy Programme
- 3. Built Environment career awareness
- 4. Oversight of CBEP accreditation of Built Environment programmes and institutions

#### Enablers to achieve the five-year targets

- 1. Credible Research
- 2. Collaborations and partnerships
- 3. Budget

# **Key Risks**

| Mandate – Strategic Objective                       | Outcome       | Key Strategic Risks | Risk Mitigation        |
|---|---------------|---------------------|------------------------|
| (c) promote ongoing human resources                 | Skilled Built | (1) Inadequate      | Monitor and Evaluate   |
| development in the built environment                | Environment   | professional        | the Built Environment  |
| (e) promote appropriate standards of health,        | Professionals | capacity to meet    | Skills pipeline from   |
| safety and environmental protection within the      |               | infrastructure      | school to professional |
| built environment                                   |               | deliverables        | level.                 |
| (g) promote liaison in the field of training in the |               |                     |                        |
| Republic and elsewhere and to promote the           |               |                     |                        |
| standards of such training in the Republic          |               |                     |                        |

#### **Public Entities**

Not applicable.

# **Strategic Outcome**

Informed decision-making which impacts the current and future operational requirements of the Industry

#### **Impact Statement**

**Impact Statement:** Well-regulated and inclusive Built Environment Professions that contribute to national priorities and ambitions

|                           | Priority 6: A Capable, Ethical and Developmental State                |   |                    |  |  |
|---------------------------|---|---|--------------------|--|--|
| NDP Five-Year             |   |   |                    |  |  |
| Implementation Plan       | Ethical, efficient operations and effective accountability mechanisms |   |                    |  |  |
| Outcome                   |   |   |                    |  |  |
| Outcome                   | Outcome Indicator   | Baseline                                  | Five-year target   |  |  |
| Informed decision-making  | 4.1 Number of   | Advisory report submitted to the DPWI on: | Five annual        |  |  |
| which impacts the current | policy advisory   | 1. Occupational Special Dispensation      | policy advisory    |  |  |
| and future operational    | recommendations   | (OSD) on Engineering and related          | recommendations    |  |  |
| requirements of the       | submitted to the Built  | professions                               | submitted to Built |  |  |
| Industry                  | Environment role-   | 2. Role of Built Environment              | Environment role   |  |  |
|                           | players   | Professionals on the Expended Public      | players            |  |  |
|                           |   | Works Programme (EPWP)                    |                    |  |  |
|                           |   | 3. Standard for Infrastructure            |                    |  |  |
|                           |   | Procurement and Delivery                  |                    |  |  |
|                           |   | Management (SIPDM)                        |                    |  |  |
|                           |   | 4. State of compliance on Health and      |                    |  |  |
|                           |   | Safety                                    |                    |  |  |
|                           |   | 5. State of the Built Environment         |                    |  |  |
|                           |   | Professions                               |                    |  |  |

# 5. PLANNED PERFORMANCE OVER THE MEDIUM-TERM PERIOD FOR OUTCOME 4: INFORMED DECISION-MAKING THAT IMPACTS THE CURRENT AND FUTURE OPERATIONAL REQUIREMENTS OF THE INDUSTRY

## Explanation of Planned Performance over the Five-Year Planning Period.

The following key issues are covered in the narrative:

- i. contribution of Outcomes towards the achievement of the NDP Five-Year Implementation Plan
- ii. Monitoring Framework for the NDP Five-Year Implementation Plan
- iii. priorities of women, children and people with disabilities
- iv. provincial priorities
- v. mandate of the institution

The CBE will collaborate with government institutions, private sector, academic and research institutions to produce Built Environment research. Through this, the research outputs will contribute to the CBE Knowledge and Information Hub. Furthermore, the research outputs will be synthesised (e.g. policy advisory briefs and stakeholder engagement platforms) to provide advice to Government on any matter falling within the Built Environment. This Outcome is responding to the following mandates of the CBE Act:

Section 4(a): advise government on any matter falling within the scope of the built environment;

Section 4(e): facilitate inter-ministerial co-operation concerning issues relating to the built environment;

Section 4(f): provide advice and consultation on national policy that could impact on the built environment, human resource development in relation to the built environment professions, and the recognition of new professions.

#### **Rationale**

The CBE Act mandates the CBE to advise Government on any matter that falls within the Built Environment, as well as to create platforms for engagements. The CBE and CBEP have a role to play in proactively identifying, investigating, and explaining trends and changes that are likely to impact the Built Environment Professions and Professionals. Working with the six CBEP, the CBE will secure Built Environment experts as needed to help policy and decision-makers to propose, develop, and implement appropriate policies, procedures and processes for long-term solutions that will improve public safety, reliability, and the value of public infrastructure.

This Outcome will be a re-positioning of the CBE as a thought leader, to enable it to influence informed decision making towards Built Environment operations.

The following is a Key Intervention and Outputs for the MTEF that will contribute towards realising the Outcome: Informed decision-making that impacts the current and future operational requirements of the industry:

**Key Intervention:** Coordinate research and advise on issues impacting the Built Environment sector.

#### Outputs

- 1. CBE's Research Agenda
- 2. Built Environment Research Hub
- 3. Advisory briefs developed and submitted to relevant stakeholders
- 4. Report on stakeholder engagement platforms
- 5. Published article in an accredited journal

#### Enablers to achieve the five-year targets

- a. Clear Research Agenda
- b. Effective research and innovation

# **Key Risks**

|    | Mandate – Strategic Objective                  | Outcome            | Key Strategic Risks | <b>Risk Mitigation</b> |
|----|--|--------------------|---------------------|------------------------|
| a. | promote and protect the interest of the public | Informed           | (2) Failure to meet | Research and           |
|    | in the built environment;                      | decision-making    | current and future  | advise on issues       |
| b. | promote and maintain a sustainable built       | which impacts      | requirements        | impacting the Built    |
|    | environment and natural environment            | the current and    | of the Built        | Environment sector     |
| c. | promote appropriate standards of health,       | future operational | Environment         |                        |
|    | safety and environmental protection within the | requirements of    | Industry            |                        |
|    | built environment                              | the Industry       |                     |                        |
| d. | serve as a forum where the built environment   |                    |                     |                        |
|    | professions can discuss relevant issues        |                    |                     |                        |
| e. | ensure uniform application of norms and        |                    |                     |                        |
|    | guidelines set by the councils for the         |                    |                     |                        |
|    | professions throughout the built environment   |                    |                     |                        |

#### **Public Entities**

Not applicable

# **Strategic Outcome**

Public interest in the Built Environment promoted and protected

# Impact Statement

**Impact Statement:** Well-regulated and inclusive Built Environment Professions that contribute to national priorities and ambitions

| NDP Five-Year Priority | Priority 6: A Capable, Ethical and Developmental State                |                            |                           |  |  |
|------------------------|---|----------------------------|---------------------------|--|--|
| NDP Five-Year          |   |                            |                           |  |  |
| Implementation Plan    | Ethical, efficient operations and effective accountability mechanisms |                            |                           |  |  |
| Outcome                |   |                            |                           |  |  |
| Outcome                | Outcome Indicator   | Baseline                   | Five-year target          |  |  |
| Public interest in the | 5.1 Percentage of appeals   | One hundred percent of     | One hundred percent of    |  |  |
| Built Environment      | decided within 60 days from the                                       | appeals decided within     | appeals decided within    |  |  |
| promoted and protected | day of lodgement  | 60 days from the day of    | 60 days from the day of   |  |  |
|                        |   | lodgement                  | lodgement                 |  |  |
|                        | 5.2 Number of periodic corporate                                      | Adopted Governance         | Five periodic corporate   |  |  |
|                        | governance assessments of the   | Framework.                 | governance assessments    |  |  |
|                        | six CBEP on compliance with   |                            | of the six CBEP on        |  |  |
|                        | the provisions of the adopted   | Assessment of the          | compliance with the       |  |  |
|                        | Governance Framework  | Corporate Governance       | provisions of the adopted |  |  |
|                        | to identify potential governance                                      | Implementation Checklist   | Governance Framework      |  |  |
|                        | weaknesses  | in the six CBEP, submitted | to identify potential     |  |  |
|                        |   | to Council and DPW         | governance weaknesses     |  |  |

# 6. PLANNED PERFORMANCE OVER THE MEDIUM-TERM FOR OUTCOME 5: PUBLIC INTEREST IN THE BUILT ENVIRONMENT PROMOTED AND PROTECTED

# Explanation of Planned Performance over the Five-Year Planning Period.

The following key issues are covered in the narrative:

- i. contribution of Outcomes towards the achievement of the NDP Five-Year Implementation Plan
- ii. Monitoring Framework for the NDP Five-Year Implementation Plan
- iii. priorities of women, children and people with disabilities
- iv. provincial priorities
- v. mandate of the institution

Corporate governance today is part of the business discourse world over. It is now widely accepted that quality corporate governance is a prerequisite to ensure that public entities function with integrity and responsibility. Corporate governance norms are evolving and are taking root thanks to heightened concern in South Africa regarding the need for checks and balances on public entities and the compulsion of protecting the interest of the multiple stakeholders.

This Outcome is responding to the following mandates of the CBE Act:

- a. Section 3(f): promote sound governance of the built environment professions;
- b. Section 4(a): advise government on any matter falling within the scope of the built environment, including resource utilisation, socio-economic development, public health and safety and the environment, and for this purpose carry out such investigations as it or the relevant Minister deems necessary;
- c. Section 4(b): communicate to the Minister information on matters of public importance acquired by the council in the course of the performance of its functions under this Act;
- d. Section 4(d): advise the Minister with regard to the amendment of this Act, if necessary, in order to support the norms and values of the built environment professions;
- e. Section 4(m): act as an appeal body with regard to matters referred to it in terms of the law regulating the built environment professions;
- f. Section 4(k): ensure the consistent application of policy by the councils for the professions with regard to:
  - i. Accreditation;
  - ii. The registration of different categories of registered persons;
  - iii. Key elements of competence testing of registered persons;
  - iv. Codes of conduct to be prescribed by the councils for the professions;
  - v. The principles upon which the councils for the professions must base the determination of fees which registered persons are entitled to charge in terms of any of the professions' Acts, and in

accordance with any legislation relating to the promotion of competition;

- vi. Standards of health, safety and environmental protection within the built environment;
- vii. The recognition of voluntary associations for the built environment professions, by approving the framework for that recognition submitted by the councils for the professions, taking due cognisance of the characteristics of each built environment profession;

These Outcomes will contribute to Priority 6: A Capable, Ethical and Developmental State

### Rationale

The rationale is informed by the statutory role of public protection.

The following are the Key Interventions and Outputs for the MTEF that will contribute towards realising Outcome 5: Public interest in the Built Environment promoted and protected, and Outcome 6: Sound Governance for councils in the Built Environment:

Key Intervention: (a) Promote and protect the interest of the public in the Built Environment

#### Outputs

- 1. BE Legislation update
- 2. CBE Appeal function
- 3. Ombudsman system for the Built Environment

Key Intervention: (b) Enhance sound governance for the councils within the Built Environment

#### Outputs

- 1. Assessment of Corporate Governance within the CBEP
- 2. Alignment of policy frameworks on concurrent CBEP functions

Enablers to achieve the five-year targets

- a. Reliable Information is key enabler for Good Governance
- b. Information is clear, succinct, timely, transparent, complete, pertinent to the topic and evaluated within the context of the organisation
- c. Commitment to exercise integrity in complying with rules and regulations
- d. Enhance the enterprise value protect the interests of all stakeholders
- e. Total accountability professionalism

# Key Risks

|    | Mandate – Strategic Objective           | Outcome         | Key Strategic<br>Risks | Risk Mitigation                   |
|----|---|-----------------|------------------------|-----------------------------------|
| a. | promote and protect the interest of the | Public interest | No confidence          | (a) CBE acts as an appeal body    |
|    | public in the built environment;        | in the Built    | in Built               | for person aggrieved by CBEP      |
| b. | promote and maintain a sustainable      | Environment     | Environment            | decisions                         |
|    | built environment and natural           | promoted and    | Professionals          |                                   |
|    | environment                             | protected       |                        | b) Awareness campaigns            |
| c. | promote appropriate standards of        |                 |                        | undertaken to increase public     |
|    | health, safety and environmental        |                 |                        | awareness of the CBE's appeal     |
|    | protection within the built environment |                 |                        | function                          |
| d. | serve as a forum where the built        |                 |                        |                                   |
|    | environment professions can discuss     |                 |                        | (c) Enhance sound governance      |
|    | relevant issues                         |                 |                        | for the councils within the Built |
| e. | ensure uniform application of norms     |                 |                        | Environment                       |
|    | and guidelines set by the councils for  |                 |                        |                                   |
|    | the professions throughout the built    |                 |                        |                                   |
|    | environment                             |                 |                        |                                   |

## **Public Entities**

Not applicable.

# PART D TECHNICAL INDICATOR DESCRIPTION



# 1. PROGRAMME 1: ADMINISTRATION

# Key Outcome Indicator 1.1

| Business processes delivering optimally on their required outputs.             |
|--|
| Updated business processes approved.   |
| Risk and Maturity Assessment Report, Gap-Analysis Report, Standards Operating  |
| Procedures, End-to End business process model.                                 |
| Simple count: All business processes documented in standard operating procures |
| approved.  |
| Processes will be developed and implemented.                                   |
| Target for Women: N/A  |
| Target for Youth: N/A  |
| Target for People with Disabilities: N/A                                       |
| Reflect on contribution to spatial transformation priorities: N/A              |
| Reflect on spatial impact area: N/A  |
| Annually   |
| Approved and signed-off Business Processes and Standard Operating Procedures   |
| for each line function.  |
| Manager: Human Capital/Chief Financial Officer                                 |
|  |

# Key Outcome Indicator 1.2

| 1.2 Indicator Title      | Approved Cloud Strategic Plan that includes IoT and 4IR Initiatives Roadmap.           |
|--------------------------|--|
| Definition               | Effective investment in ICT is whereby all of the information technology resources are |
|                          | managed and aligned in accordance with the needs and priorities of the organisation    |
|                          | The Strategic Initiatives execution is aligned to 4IR and IoT to meet the CBE's        |
|                          | requirements and enable it to meet its mandate.  |
| Source of Data           | Business Processes, Industry Trends, Business Requirements, Technology.                |
| Method of Calculation/   | Simple Count: Approved ICT Cloud Strategic Plan with Road Map for five years           |
| Assessment               | implemented.   |
| Assumptions              | CBE services will be available and easily accessible to the stakeholders through       |
|                          | technological platforms delivered by the strategy.                                     |
| Desegregation of         | Target for Women: N/A  |
| beneficiaries            | Target for Youth: N/A  |
|                          | Target for People with Disabilities: N/A   |
| Spatial Transformation   | Reflect on contribution to spatial transformation priorities: N/A                      |
|                          | Reflect on spatial impact area: N/A  |
| Reporting Cycle          | Annually   |
| Desired Performance      | Maintain a high level of service excellence, maintain effective and modernised         |
|                          | systems and keep abreast with latest technological trends.                             |
| Indicator Responsibility | Manager: Knowledge Management and IT   |
|                          |  |

# Key Outcome Indicator 1.3

| 1.3 Indicator Title      | Number of CBE Brand Awareness Campaigns conducted.                                   |
|--------------------------|--|
| Definition               | Seminars, workshops, conferences and use of radio, publications or television        |
|                          | designed to increase awareness of work of CBE among providers and users of Built     |
|                          | Environment professional services or stakeholders.                                   |
| Source of Data           | National Survey, Approved media plans for planned events and the report on the       |
|                          | implementation of the media plans.   |
| Method of Calculation/   | Simple count: total number of CBE awareness Campaign conducted.                      |
| Assessment               |  |
| Assumptions              | Media partners established, MoU with the Departments of Education, allocated         |
|                          | budget for awareness and educational outreach.                                       |
| Desegregation of         | Target for Women:  |
| beneficiaries            | Target for Youth:  |
|                          | Target for People with Disabilities:   |
| Spatial Transformation   | Reflect on contribution to spatial transformation priorities: N/A                    |
|                          | Reflect on spatial impact area: N/A  |
| Reporting Cycle          | Annually   |
| Desired Performance      | As regulator with a mandate to promote and protect the interest of the public in the |
|                          | Built Environment the CBE must ensure all relevant parties are aware of its work and |
|                          | assist in enhancing its effectiveness.   |
| Indicator Responsibility | Communication Specialist / Marketing Specialist                                      |

# Key Outcome Indicator 1.4

| 1.4 Indicator Title      | Percentage increase of income generated.   |
|--------------------------|--|
| Definition               | Percentage of total income that is generated from sources other than grant from  |
|                          | DPWI and levies from the CBEP.   |
| Source of Data           | Revenue generation implementation plans, Annual Financial Statements, Monthly    |
|                          | Management Accounts.   |
| Method of Calculation/   | Total Rand value of income from other sources divided by the Rand value of total |
| Assessment               | income from all sources, expressed as a percentage (i.e. x 100).                 |
| Assumptions              | Revenue generation strategy developed and implemented.                           |
| Desegregation of         | Target for Women: N/A  |
| beneficiaries            | Target for Youth: N/A  |
|                          | Target for People with Disabilities: N/A   |
| Spatial Transformation   | Reflect on contribution to spatial transformation priorities: N/A                |
|                          | Reflect on spatial impact area: N/A  |
| Reporting Cycle          | Quarterly and Annually   |
| Desired Performance      | Aggregated Increased in revenue of 4% of CBE's income grant.                     |
| Indicator Responsibility | Manager: Finance /CFO  |

# 2. PROGRAMME 2: TRANSFORMATION

#### Key Outcome Indicator 2.1

| Indicator Title          | Percentage of change in Built Environment professionals demographics                  |
|--------------------------|---|
| Definition               | Percentage of the Built Environment registered professions that meets national target |
|                          | on Gender, Race, Youth and People with disability.                                    |
| Source of Data           | CBE Annual Report   |
| Method of Calculation/   | Percentage of Built Environment registered persons divided by the 2019 baseline       |
| Assessment               |   |
| Assumptions              | Availability of targeted beneficiaries (women and youth) – Built Environment          |
|                          | Professionals   |
|                          | Resources to implement transformation initiatives                                     |
|                          | Cooperation of role-players   |
| Desegregation of         | Target for Women:   |
| beneficiaries            | Target for Youth:   |
|                          | Target for People with Disabilities:  |
| Spatial Transformation   | Reflect on contribution to spatial transformation priorities: N/A                     |
|                          | Reflect on spatial impact area: N/A   |
| Reporting Cycle          | Annually  |
| Desired Performance      | Fifty percent improvement on 2019 baseline  |
| Indicator Responsibility | Manager: Transformation Programmes  |
|                          |   |

# 3. PROGRAMME 3: SKILLS AND CAPACITY DEVELOPMENT

# Key Outcome Indicator 3.1

| Indicator Title          | Percentage reduction of Built Enviroment skills gap against required forecasts.       |
|--------------------------|---|
| Definition               | Skilled Built Environment professionals participating in the economy                  |
| Source of Data           | Impact evaluation on the Built Environment skills pipeline; CBEP quarterly and annual |
|                          | reports.  |
| Method of Calculation/   | The percentage of Built Environment skilled professional participating in the economy |
| Assessment               | in 2025 minus the Built Environment skilled professionals participating in the        |
|                          | economy in 2021.  |
| Assumptions              | Availability of targeted beneficiaries (women and youth) – Built Environment          |
|                          | Professionals   |
|                          | Resources to implement the Built Environment Skills pipeline                          |
|                          | Cooperation of role-players   |
| Desegregation of         | Target for Women: 25%   |
| beneficiaries            | Target for Youth: 10%   |
|                          | Target for People with Disabilities: 1%   |
| Spatial Transformation   | Reflect on contribution to spatial transformation priorities: N/A                     |
|                          | Reflect on spatial impact area: N/A   |
| Reporting Cycle          | Annually  |
| Desired Performance      | Ten percent reduction of BE Skills Gap against required forecasts.                    |
|                          | Improvement in Built Environment demographics.  |
| Indicator Responsibility | Manager: Skills Development   |
|                          |   |

CBE | STRATEGIC PLAN FINANCIAL YEARS 2020/21 – 2024/25

# 4. PROGRAMME 4: RESEARCH AND ADVISORY

#### Key Outcome Indicator 4.1

| Number of advisory recommendations submitted to Built Environment stakeholders. |
|---|
| Conduct research to support long term trends in the built environment           |
| ToRs and research reports completed   |
| Simple count: number of reports submitted                                       |
|   |
| Research Agenda will be developed, formally agreed upon and implemented.        |
| Target for Women: N/A   |
| Target for Youth: N/A   |
| Target for People with Disabilities: N/A  |
| Reflect on contribution to spatial transformation priorities: National level    |
| Reflect on spatial impact area: National level                                  |
| Annually  |
| Five advisory recommendations submitted to the Built Environment stakeholders.  |
| Operational Research and Knowledge Hub.   |
| Report quarterly stakeholder engagement forums.                                 |
| Manager: Policy and Research  |
|   |

# 5. PROGRAMME 5: REGULATIONS AND PUBLIC PROTECTION

#### Key Outcome Indicator 5.1

| 5.1 Indicator Title      | Percentage of appeals decided within 60 days from the day of lodgement.               |
|--------------------------|---|
| Definition               | Any person aggrieved by the decision of any of the CBEP may, in terms of the CBE      |
|                          | Act 43 of 2000, appeal to the CBE   |
| Source of Data           | Appeals register, appeals notice and response.  |
| Method of Calculation/   | Percentage of appeals decided within 60 days of lodgement. =(NoC)*100%                |
|                          |   |
| Assessment               | Where:  |
|                          | NoC is number of complaints finalised within 60 days from date of receipt by the CBE; |
|                          | and   |
|                          | ToC is Total number of complaints received for the period                             |
| Assumptions              | Documents required in terms of the Appeals Policy submitted timeously by the          |
|                          | parties. Available budget.  |
| Desegregation of         | Target for Women: N/A   |
| beneficiaries            | Target for Youth: N/A   |
|                          | Target for People with Disabilities: N/A  |
| Spatial Transformation   | Reflect on contribution to spatial transformation priorities: N/A                     |
|                          | Reflect on spatial impact area: N/A   |
| Reporting Cycle          | Quarterly and Annually  |
| Desired Performance      | The CBE's Appeal Committee must decide on an appeal within 60 days of its             |
|                          | lodgement.  |
| Indicator Responsibility | Manager: Regulations and Legal Services   |

# Key Outcome Indicator 5.2

| 5.2 Indicator Title      | Number of periodic Corporate Governance assessments of the six CBEP on            |
|--------------------------|---|
|                          | compliance with the provisions of the adopted Governance Framework to identify    |
|                          | potential governance weaknesses.  |
| Definition               | Section 3(f) of the CBE Act impels it to promote sound governance of the CBEP. In |
|                          | accordance with this mandate, a Corporate Governance Framework was developed      |
|                          | to assist the CBEP in enhancing good governance in their operations.              |
| Source of Data           | Data from assessment tools and data drawn from analysis                           |
| Method of Calculation/   | Simple count: Periodic Corporate Governance assessments of the six CBEP on        |
| Assessment               | compliance with the provisions of the adopted Governance framework                |
| Assumptions              | Sufficient buy-in from the CBEP.  |
| Desegregation of         | Target for Women: N/A   |
| beneficiaries            | Target for Youth: N/A   |
|                          | Target for People with Disabilities: N/A  |
| Spatial Transformation   | Reflect on contribution to spatial transformation priorities: N/A                 |
|                          | Reflect on spatial impact area: N/A   |
| Reporting Cycle          | Quarterly and Annually  |
| Desired Performance      | Corporate Governance assessment of the six CBEP on compliance with the            |
|                          | provisions of the adopted Governance Framework to identify potential governance   |
|                          | weaknesses developed.   |
| Indicator Responsibility | Manager: Regulations and Legal Services   |
|                          |   |

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# Council for the Built Environment

- Corobay Corner, 2nd Floor, 169 Corobay Avenue, Menlyn, Pretoria, 0027
- **L** +27 12 346 3985 / +27 87 980 5009

🔀 info@cbe.org.za / registrar@cbe.org.za

www.cbe.org.za