

Ref: Appeals/media

23 November 2018

**CBE Head Office**

Tel: +27 12 346 3985 | Fax: +27 12 346 3986

VOIP: 087 980 5009

Email: [info@cbe.org.za](mailto:info@cbe.org.za) | Web: [www.cbe.org.za](http://www.cbe.org.za)



Dear Editor

## PROTECTING THE PUBLIC

The Council for the Built Environment (CBE) wishes to inform the public of its role in public protection. As a government entity reporting to the Minister of Public Works, it has an obligation to act in the best interests of the public at all times.

The CBE cautions the public against using the services of a built environment professional – such as an architect, engineer, landscape architect, project and construction manager, property valuer and quantity surveyor – not registered with the relevant Council for the Built Environment Professions (CBEP). These six CBEP are:

1. Engineering Council of South Africa (ECSA)
2. South African Council for the Architectural Profession (SACAP)
3. South African Council for the Landscape Architectural Profession (SACLAP)
4. South African Council for the Property Valuers Profession (SACPVP)
5. South African Council for the Project and Construction Management Professions (SACPCMP)
6. South African Council for the Quantity Surveying Profession (SACQSP)

These CBEP regulate their registered persons through a Code of Conduct, and can impose disciplinary procedures should a public client report unethical conduct or unsatisfactory level of service delivered from these registered persons. If the professional is found guilty upon investigation, he/she may be fined, suspended or deregistered.

The CBE exercises an oversight role on these six CBEP. If a public client is not satisfied with the outcome of their complaint lodged with any of the CBEP, the client can exercise the option of escalating the complaint to the CBE. The CBE is required, by law, to conduct an appeal hearing and *finalise the matter within sixty (60) days* of its lodgement at the CBE.

The purpose of this communicate is to make the public aware of firstly, the value of utilising services of *registered professionals* for construction work and infrastructure projects; and secondly, their avenues of recourse in instances of unacceptable service from registered professionals. In

providing this service for hearing appeals, the CBE aims to protect the South African public from unscrupulous and unregistered built environment practitioners. The CBE maybe contacted on:

Tel: 012 3463985  
Email: [info@cbe.org.za](mailto:info@cbe.org.za)  
Website: [www.cbe.org.za](http://www.cbe.org.za)

Yours sincerely

**Ms Priscilla Mdlalose**  
Chief Executive Officer

---

#### **About the CBE:**

The Council for the Built Environment (CBE), located in Pretoria, is a statutory body established in terms of the Council for the Built Environment Act (No. 43 of 2000). It is an overarching body that coordinates the six Councils for the Built Environment Professions (CBEP) - Architecture, Engineering, Landscape Architecture, Project and Construction Management, Property Valuation and Quantity Surveying. The Council for the Built Environment is bound by its mandate to ensure sustainable built environment professions, which serve public and national interests.

For further information, please contact:

**Evelyn Bramdeow**  
**Communications & Stakeholder Relations Specialist**

Tel: +27 12 346 3985  
Cell: +27 84 420 7910  
Email: [evelyn@cbe.org.za](mailto:evelyn@cbe.org.za)  
VOIP: 087 980 5009  
Website: [www.cbe.org.za](http://www.cbe.org.za)

**Physical Address**  
Corobay Corner, 2nd Floor  
169 Corobay Avenue  
Menlyn  
Pretoria

**C B E**  
COUNCIL FOR THE BUILT ENVIRONMENT  
architecture  
engineering  
landscape architecture  
project & construction management  
property valuation  
quantity surveying

**For A Better Built Environment**